

Supports for Resource Families



The goal of the Department of Family and Children's Services (DFCS) is to ensure that every child, youth, and Non-Minor Dependent in out-of-home care and their caregivers receive the necessary supportive services to ensure stability and successful placements. Listed below are supportive services available to Resource Families:

Services to support child/youth in out of home care:

- 1. Gift Cards for Emergency Placements-** At the time of an initial placement, caregivers can receive a \$100 gift card to Target, per child/youth to support their needs.
 - For information, contact the Placement Unit, PlacementUnitDL@ssa.sccgov.org or 408.501.6868.
- 2. Placement Supportive Services (PSS)** - PSS supports children/youth placed with Relatives, Non Related Extended Family Members (NREFM), Resource Families, Foster Family Resource Parents and children/youth living with their parents/guardians. Supports at-risk youth who experience chronic running away, aggression, self-harm, substance use, barriers to placement, 5150 hospitalizations, as well as children at risk of sexual exploitation (CSEC). Services can include: mental health assessment, safety planning, and one-to-one support, when appropriate, an assessment of the child/youth's and caregiver's needs, development of a safety plan as a tool for caregivers to use when conflicts surface, referrals to community agencies for identified needs. Examples of services include behavioral modification support and coaching (e.g. supporting youth at school settings), and enhancing communication techniques between caregivers and children/youth. Mobile Crisis Services are available 24/7 if required. Trauma informed interventions and, behavior modification support can be provided at home or school setting. This is a 60-day program
 - For information and referral, contact the Placement staff, or the child/youth's social worker.
- 3. Immediate Stabilization Services (ISS)** - ISS supports children/youth placed with Relatives, Non Related Extended Family Members (NREFM), Resource Families, Foster Family Resource Parents and children/youth living with their parents/guardians. ISS provides support in times of crisis and high needs to reduce the likelihood of placement disruptions. These prevention and stabilization services are available 24/7, with the goal of improving youth safety and well-being. In moments of escalating challenge or when additional support prevent challenging behaviors, ISS can provide immediate unplanned support to a child and caregiver and respond in person if needed for further assessment and stabilization. Services are provided in-person, by phone and/or via telehealth. This is a 30-day program.
 - For information and referral, contact the Placement staff, or the child/youth's social worker.
- 4. Wraparound Services-** This service provides a family-centered, strength-based, needs-driven planning process designed to stabilize the family and support the youth to maintain placement stability. Resource Families along with a professional team participate in developing an individualized care plan for the child/youth. Examples of services include 24/7 crisis management in any setting at any time of the day, provide support, coaching, and community linkages to resources.
 - For information and referral, contact the child/youth's social worker.

Supportive services for caregivers:

- 5. Seneca's Resource and Advocacy Support Services (RASS)** - The team supports resource families and serve as a liaison between the resource family and the child's social worker. The team makes home visits when children are placed in a resource home as needed and assists resource families with coordinating Respite care and help resource families navigate the Child Welfare System. RASS assists in identifying community services for foster children, such as tutoring, placement supports, birthday cakes, school supplies, shoes and clothing. Staff help resolve issues with Medi-Cal, health service, RFA, and reimbursement concerns. Team members may attend court/staffing/CFTs and compliance complaint meetings with resource families.
 - For information, contact RASS Program Coordinator at (510) 471-0620 cell.

6. **Kinship Support Services Program (KSSP)** -This program provides non-financial support services to relative caregivers and the children placed in their homes. KSSP provides post permanency services to relative caregivers who have become the adoptive parent or legal guardian of a formerly dependent child. The goal of this program is to further strengthen a family's ability to maintain a supportive and stable environment for a child in their care. Services may include case management, support groups, behavioral management services, financial assistance, educational and advocacy services, recreation, respite, and information and referrals to other community resources.
 - For information and referral, contact – 408-200-0995.
7. **Respite Care** - Respite care services are offered as part of a case plan to allow a temporary respite to resource families, to be able take a break in order to fulfill other responsibilities necessary to continue placement stability.
 - For information, contact RASS Respite Care Coordinator at (408) 975-4903 or (408) or email Robin.Cairns@senecacenter.org
8. **Kinship, Foster & Adoptive Parent Association (KAFPA) Resource Center** – KAFPA's mission is to work together to provide resources and advocate for the needs of kinship, adoptive and resource families in Santa Clara County. They provide families with a space for meetings, trainings, support groups, and a kiosk of resource information from legal aid to summer camps. KAFPA is Northern California's largest kinship, adoptive, and foster parent nonprofit association. *The Resource Center is located at 373 W. Julian St. San Jose, CA 95110*
 - For information, please call (408) 501-6365.
9. **Foster Kinship Education Services (FKCE) – Hartnell College-** Provides Resource Family Approval (RFA) Pre-Approval Training and continuing education and support opportunities for caregivers of children and youth in out-of-home care. The trainings/classes support resource families meet the Written Directive (WD) educational, emotional, and developmental needs of children and youth in their care.
 - To register for trainings/classes/workshops, contact 408-299-KIDS(5437).
10. **Medical Appointments** – Same day appointments at Valley Health Center - SPARK Clinic 408-977-4504. South County caregivers may call (408) 885-2272 for expedited access staff in the Valley Health Center – Gilroy.
11. **Dental Appointments** – Dentists are able to serve the needs of children at the Valley Health Center - SPARK Clinic 408-977-4504
12. **Childcare:** Caregivers may qualify to receive subsidized childcare through DFCS for children 12 and under. Childcare may also be available for children over 12 years old who qualify based on special needs.
 - For information and referral, please email RFchildcare@ssa.sccgov.org or call (408) 271-7444.

Resources available to support Resource Families prior to full RFA approval:

13. **Smoke detectors** - The department provides free Smoke/Carbon Dioxide – Co2 Alarm(S) for Relative and NREFM caregivers or potential caregivers, who are going through the RFA process.