



OUR GUIDING PRINCIPLES

- ◆ IF families are empowered, respected and connected to the supports within their community;
- ◆ IF family values and culture guide the interventions they receive;
- ◆ IF the responsibility for child well-being is shared between the family and the community;
- ◆ THEN, families are more likely to be safe, stable and supported in their communities and better able to meet their children's needs.

HOW DO I GET STARTED

Contact us if you are interested in receiving services or have questions.

by phone:
(408) 793-8977

by email:

Differential.Respo@ssa.sccgov.org



CRISIS INTERVENTION RESOURCES

Santa Clara County

Behavioral Health Call Center

(800) 704-0900

988 Suicide & Crisis Lifeline or text RENEW

Call 988 or

Text RENEW

(800) 704-0900, press 1

211 Santa Clara County Resource Line

Dial 211

v3-2/2023

Families First Circle of Support Helping Hand



DIFFERENTIAL RESPONSE PROGRAM

COMMUNITY BASED SERVICES SANTA CLARA COUNTY

DEPARTMENT OF FAMILY AND CHILDREN'S SERVICES
BEHAVIORAL HEALTH SERVICES DEPARTMENT





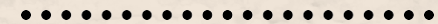
HOW LONG DO SERVICES LAST?



Services last an average of six months, however, depending on the need of the child(ren) a three month extension is possible.

SERVICES AVAILABLE

Children and Youth Support



- Behavioral Support
- Skills Development
- Individual Counseling and/or Family Work
- Therapeutic Services
- Referrals/Linkages to services and supports
- Promote Social and Emotional Well-being
- Educational Advocacy with teachers and staff
- Crisis Intervention



WHAT IS DIFFERENTIAL RESPONSE?



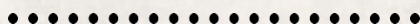
Community based services that are driven by the family to help support and strengthen the parent-child relationship.

IS THERE ANY COST?



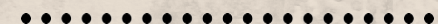
All services are free of cost , voluntary and confidential.

WHERE ARE SERVICES PROVIDED ?

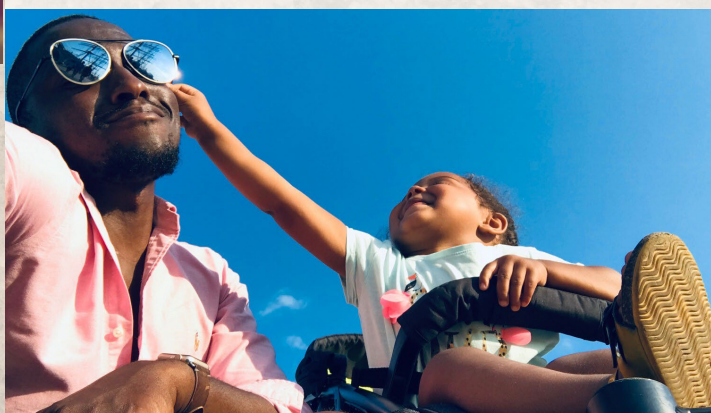


Services can be provided in your home as well as in other community settings.

Parent/Caregiver Support



- Services needed to set and meet the specific goals of the child(ren) and family;
- Parent coaching and education;
- One-on-one parent peer support;
- Safety planning with children and family;
- Facilitated communication between children and family to enhance the parent-child relationship; and
- Referrals/linkages to community services and supports.



WHO IS ELIGIBLE?



Families that have child(ren) in the home between the ages of 0-17 and reside in Santa Clara County. Families with or without Medi-Cal and/or private insurance can also access services.