



DFCS COMMUNITY FORUM

July 11, 2023



AGENDA

Welcome (5 min)

- Introduction

Damion Wright, Wendy Kinnear-Rausch

Continuum of Care Services/ The Welcoming Center (25 min)

Gilbert Murillo, Kalee Singh, Matt Cammann

Child Abuse and Neglect Center (20 min)

Tracy Bowers

Q&A & Wrap Up (10 min)

Damion Wright, Wendy Kinnear-Rausch





CONTINUUM OF CARE SERVICES/ THE WELCOMING CENTER

Presented By:

Gilbert Murillo, Bureau Manager, Family Support Bureau, DFCS

Kalee Singh, Senior Research and Evaluation Specialist, DFCS

Matt Cammann, Regional Executive Director, Santa Clara County, Seneca
Family of Agencies

The Welcoming Center Evaluation

	Baseline Jul7 2021 – March 2022 (Welcoming Center)	Cohort July 2022 – March 2023 (Welcoming Center)
Children/Youth		
Newly Entered Care	178	154
Newly Entered Care and Admitted to the Welcoming Center	94 (53%)	75 (49%)
Stay in the Welcoming Center		
Average Stay at the Welcoming Center	1.6 days	2.7 days
Overstay in the Welcoming Center		
Number and Percentage of Children who Stayed at the Welcoming Center Beyond 24hrs	26 (28%)	24 (32%)
Average Days at the Welcoming Center Beyond 24hrs	3.6 days	7.3 days
Number and Percentage of Children who Stayed in the Welcoming Center more than once	2(2%)	6(8%)

Updates from The Welcoming Center (TWC)



- **Youth Satisfaction Surveys**
 - Offered to each youth 12 and over
 - 36 responses gathered
 - 84% of responses favorable or positive
 - **Complex Transitions within the Continuum of Care - Youth Story**
 - **Focus on Family - Youth Story**
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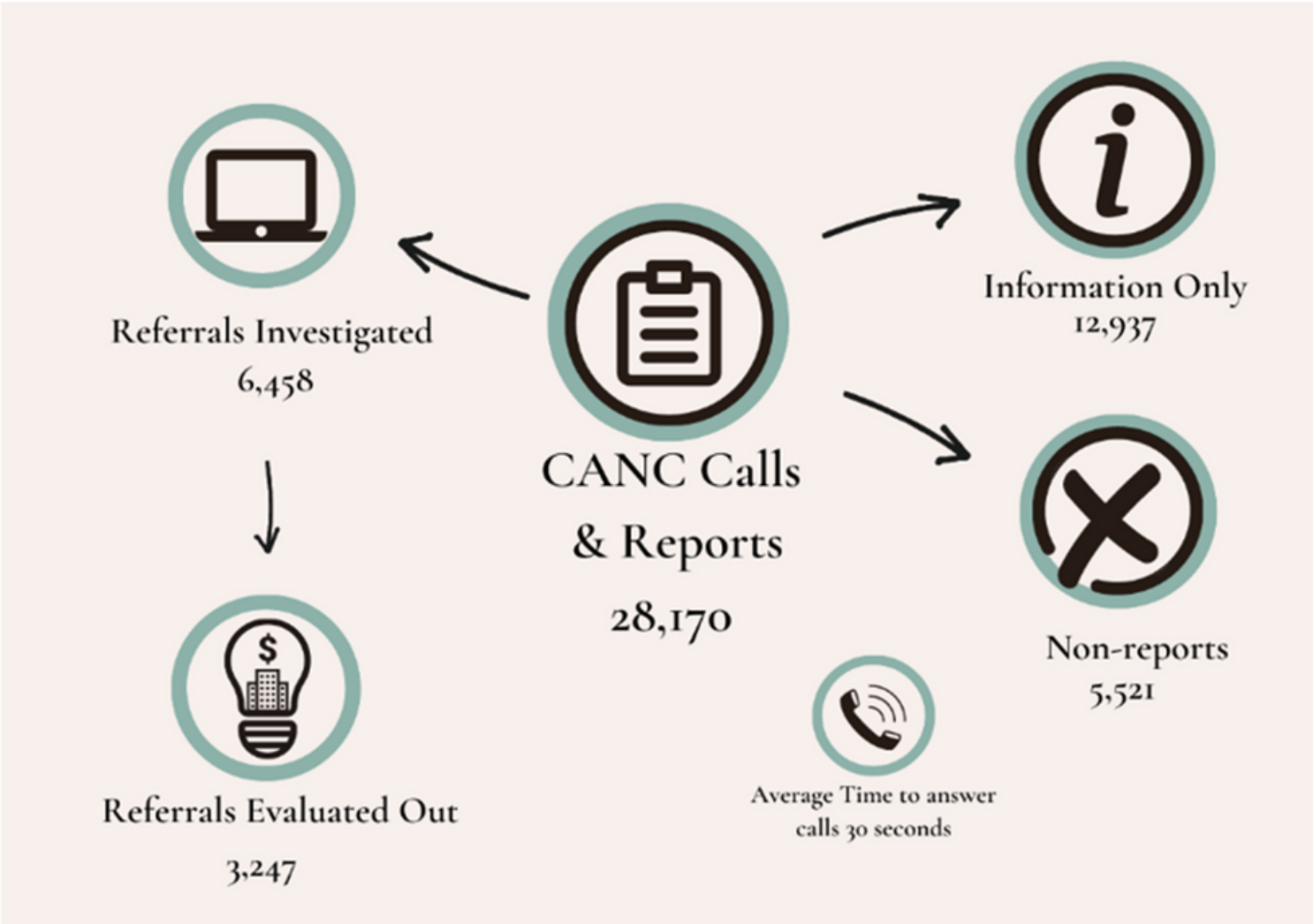


THE CHILD ABUSE AND NEGLECT CENTER (CANC)

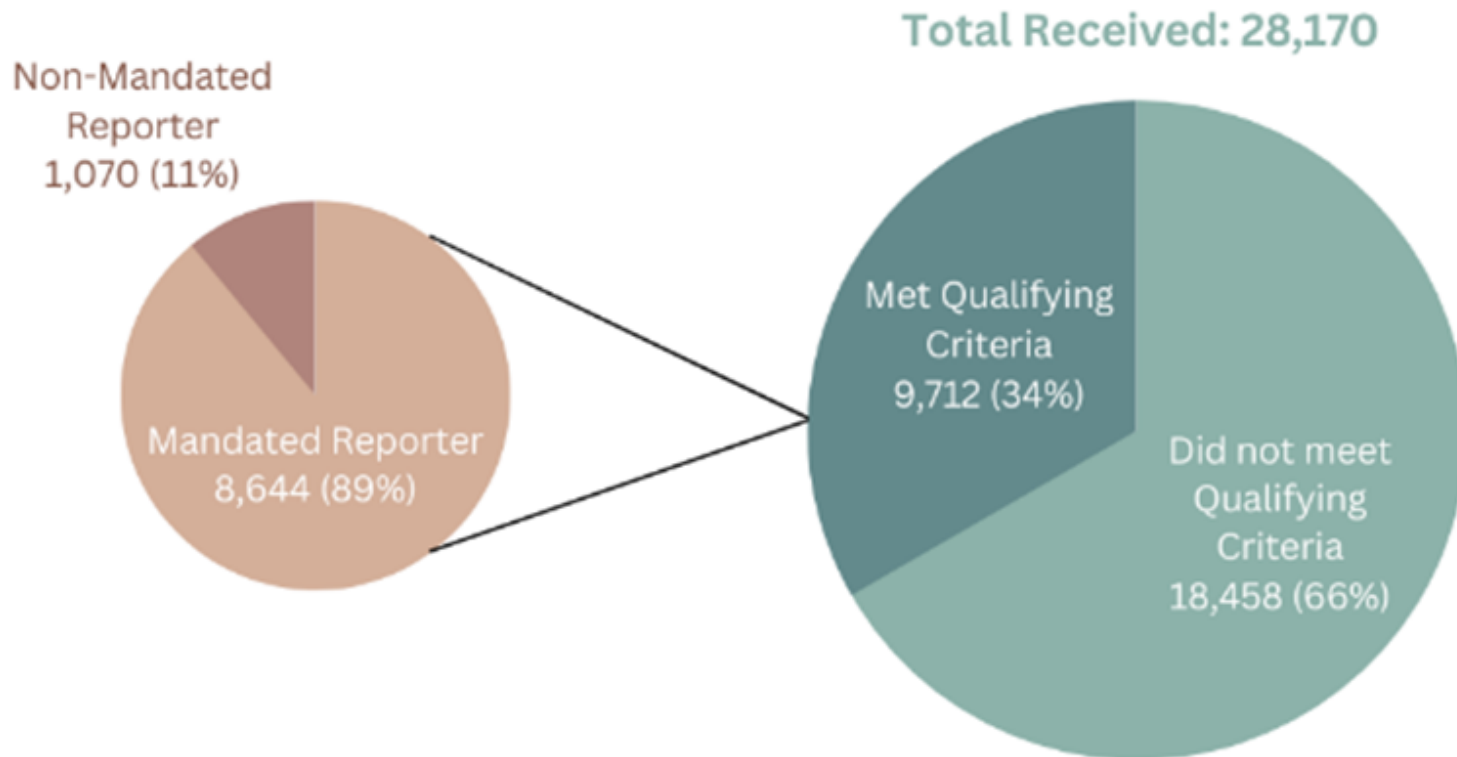
Presented By:

Tracy Bowers, Bureau Manager, Assessment and Stabilization, DFCS

2022 Calls and Reports Data

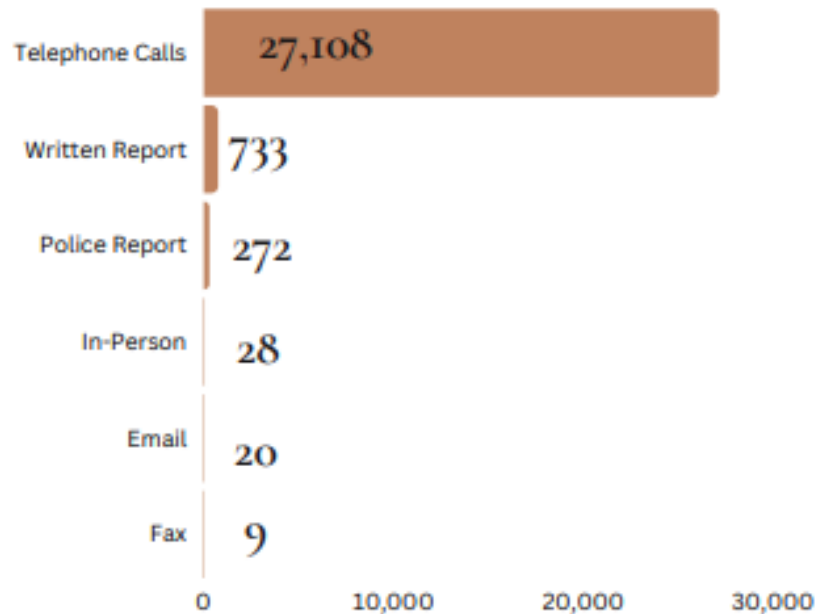


Child Abuse Calls and Reports Received

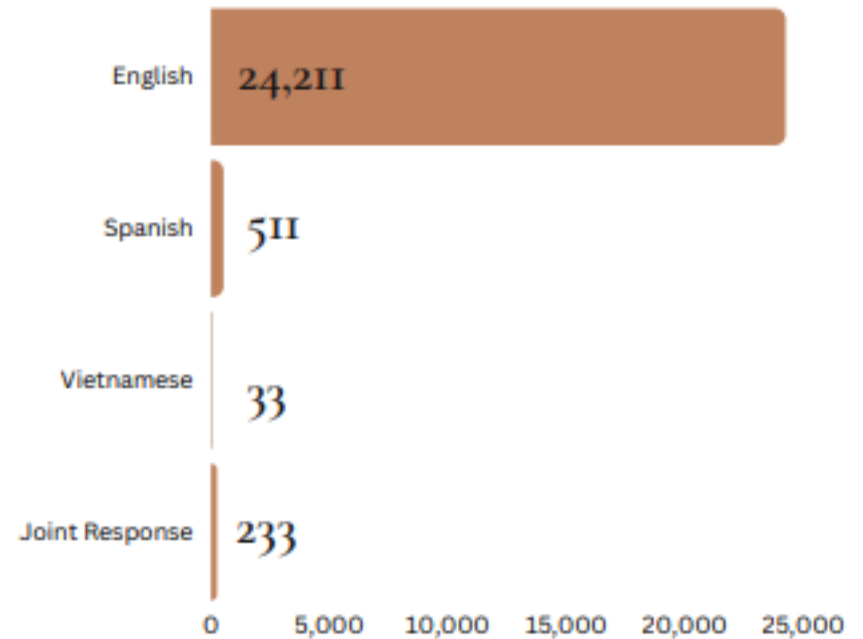


Other Methods of Reporting

Methods Used



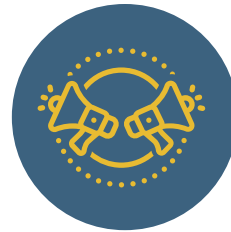
Language Calls



RESPONSE DETERMINATIONS



1) Investigation



2) Evaluate Out



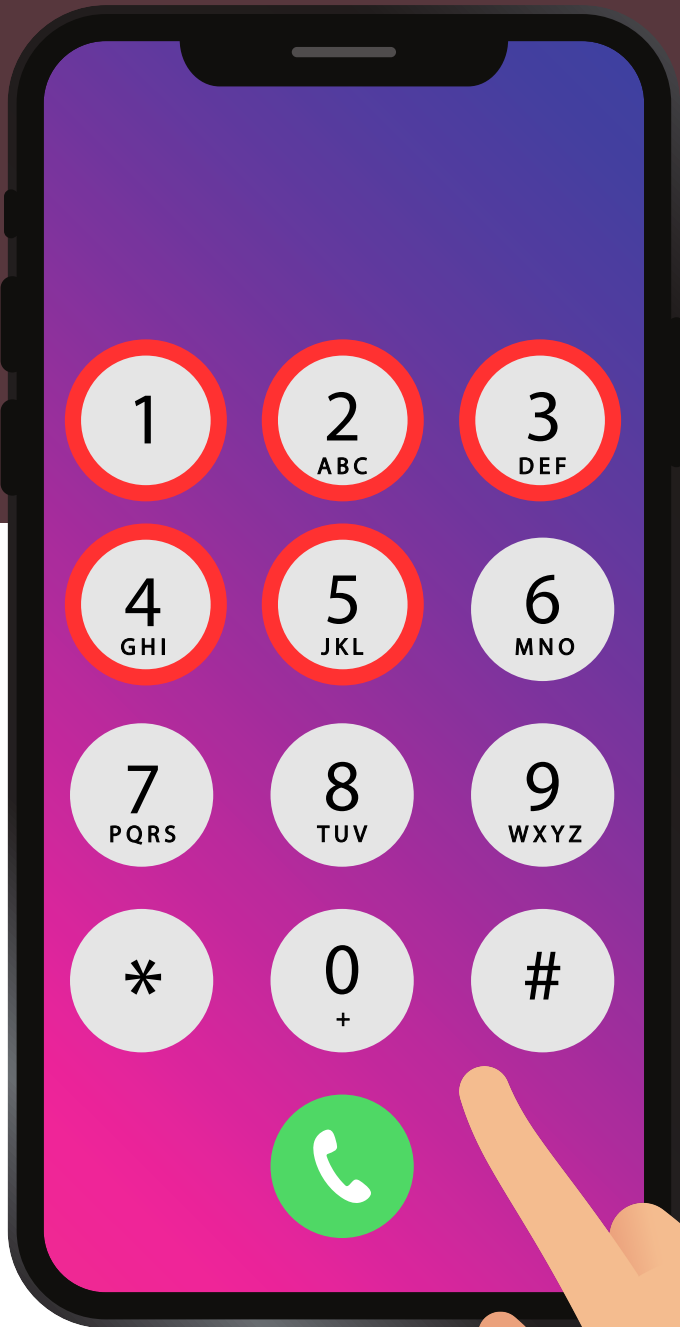
3) Information Only



4) Non-Reports

CALL OPTIONS

Menu Options Upgrade June 26, 2022



Option

1

Option

2

Option

3

Option

4

Option

5





Q&A



WRAP UP

- Next Continuum of Learning on August 30, 2023
- Next Quarterly Community Forum on October 10, 2023
- Ask Questions to DFCS Director's Office
 - [Click here](#)

