

January 10, 2023 DFCS Community Forum Questions & Answers



All DFCS Community Forum presentations are available at <https://socialservices.sccgov.org/about-us/department-family-and-childrens-services/caregiver-supports-and-community-information>.

Supportive Services in homes with parents and children

- 1 It would be good to pass this First Call information to Mandated reporters to reduce the Child Protective Services (CPS) calls.
 - Yes! We have done presentations with the Service Providers Network and at schools and Valley Med, but we're always trying to connect to more service providers. If you have any agencies you'd like us to do a presentation for, please reach out to me directly.
- 2 Are either of these ISS/PSS supports appropriate for substance abusing youth?
 - Yes, we support youth who are abusing substances. We can work alongside other teams as well for short-term stabilization needs including substance abuse programs and other mental health programs.
- 3 If the youth/family is already connected with a treatment team/provider, will you still be able to assist the youth/family?
 - Question is answered verbally in video recording.
- 4 What is the referral process for each?
 - Question is answered verbally in video recording.
 - For First Call, please have families call us at 408-856-2992. If you would like to discuss the case before making a referral, you can email us at firstcall@sccdac.org.
- 5 How do we continue and document the racial disparity for the Latino families, which is 25% in the population vs. 75% in CPS?
 - Question is answered verbally in video recording.

Q&A with Directors

- 6 Any updates for neighbor-to-neighbor program or something like it that families can get support before there is an open referral or case?
 - Question is answered verbally in video recording.
- 7 How is it documented the ratio of general neglect and poverty in the child of color families?
 - Question is answered verbally in video recording.
 - AB2085 is the bill addressing general neglect.
 - Reference <https://ccwip.berkeley.edu/> which tracks all of the Counties' federal measures and other data that is helpful to review.

- 8 Is there a follow up of the great number of mandated reports that are not considered by the Child Abuse & Neglect Center (CANC)?
 - Question is answered verbally in video recording.

- 9 Will the presentation slides be sent out?
 - All DFCS Community Forum presentations and related materials are available at <https://socialservices.sccgov.org/about-us/department-family-and-childrens-services/caregiver-supports-and-community-information>.