

# COMMUNITY FORUM



## BETTER OUTCOMES FOR FAMILIES AND CHILDREN



**October 10, 2023 DFCS Community Forum**  
**QUESTIONS & ANSWERS**



All DFCS Community Forum presentations are available at <https://socialservices.sccgov.org/aboutus/department-family-and-childrens-services/caregiver-supports-and-community-information>.

NOTE: This document covers the questions raised in the Chat. All verbal questions are included in the video recordings.

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## Comprehensive Prevention Program (CPP)

- 1 What was the level of participation by DFCS affinity groups in both plans? If that hasn't occurred yet when will it happen? Same question for community stakeholders.
  - You will hear about feedback from both community, partners and affinity groups for this work both for the CPP- Comprehensive Prevention Plan and the SIP - System Improvement plan.
  - For CPP- this will be an on-going process and is meant to be part of the process. We welcome additional partnership from community and stakeholders in the process. It is essential we have improvement and feedback loops to ensure accountability.
  
- 2 Could presenters please avoid using acronyms?
  - FRC= family resource center
  - CQI=Continuous Quality Improvement
  - CPS = child protective services
  
- 3 When it comes to tertiary and support after dismissal from DFCS services, what are the criteria to qualify for those services?
  - Tertiary support, also known as aftercare support, is provided voluntarily during the final Child and Family team meetings. The purpose of tertiary support is to be inclusive, offering assistance to various individuals involved in the child's life, such as youth, biological parents, caregivers, kin, legal guardianship, and adoption.

## System Improvement Plan (SIP)

- 4 Did the self-assessment input occur at all staff levels or just Administrative /management levels?
  - It is at all levels. The peer counties are invited to do case reviews so that an objective assessment is done of our work, the focus groups had active participation of staff at all levels. Our stakeholder meetings had active engagement and representation from various departments and partners.
  
- 5 What types of specialized placements have been added that contribute to increase?
  - Question is answered verbally in video recording.

- 6 What is the definition of substantiated abuse? Is it the same at the state and federal levels? Has it changed recently?
- Substantiated abuse remains unchanged. A detailed explanation can be found in the video recording.
- 7 The SIP goals appear universal, wondering if targeted problem areas have also been identified within the total %s to know where to focus our efforts?
- Question is answered verbally in video recording.
- 8 What counties were used for the quantitative part?
- We conduct quantitative analysis. For qualitative insights, we incorporate peer counties.