

Call Type:

- ALL
- English Queue
- Spanish Queue
- Vietnamese Queue
- JR Queue

Month/Year:

- All Months
- 2021-03
- 2021-04
- 2021-05
- 2021-06
- 2021-07
- 2021-08
- 2021-09
- 2021-10
- 2021-11
- 2021-12
- 2022-01
- 2022-02
- 2022-03

Date Range:

From:

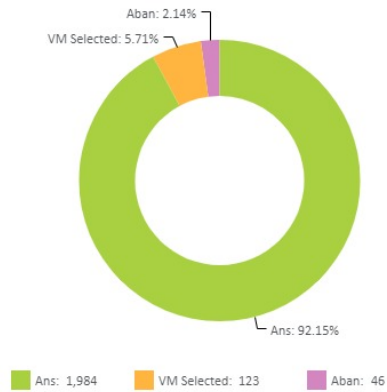
To:

Valid selection, 12 months from current

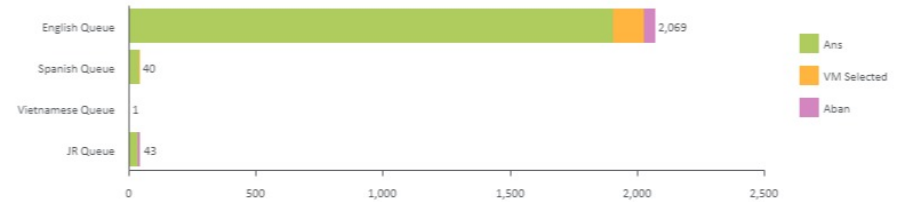


2,153
Total Calls

By Call Outcome - 2022-02



By Call type and Outcome - 2022-02



Call Type	Ans	VM Selected	Aban	Total Incoming Calls
English Queue	1,908	120	41	2,069
Spanish Queue	39	1	0	40
Vietnamese Queue	1	0	0	1
JR Queue	36	2	5	43
Total	1,984	123	46	2,153

Call Outcome Trend - 2022-02

