Director’s Office 408/501-6800

Administrative Support Bureau 408/501-6884

- Parent Classes/Parent Orientation
- Child and Family Service Reviews
- Domestic Violence Services/Child Supervision
- Child Fatalities
- Special Funds
- Legislative Files
- Special Funds
- Code Control and Centralized Hiring
- Travel
- Continuous Quality Improvement
- Operational Policies and Procedures

Assessment and Stabilization 408/501-6554

- Scattered Site: Licensure
- Child Abuse and Neglect Center (CANC)
- Clinical Team – High Acuity Youth/Families
- The Welcoming Center
- Travel
- Continuous Quality Improvement
- Operational Policies and Procedures

Early Intervention 408/501-6480

- Children’s Advocacy Center Contracts
- Catholic Charities
- Social Worker I/Visitation Team
- Home Supervision
- Dependency Investigations
- Emergency Response (regular hours & after hours)
- Dependable Intake
- Flex Funds
- Law Enforcement Liaison
- Special Projects
- Indigenous/Native/ICWA Team

Family Support Bureau 408/501-6308

- Resource Parent Recruitment
- Resource Family Approval
- Adoption Finalization
- Career Development Unit
- Linkages: CallWorks and Child Welfare Services
- Independent Living Program/Unit
- Bringing Families Home
- Hub Youth Center
- Wraparound, Immediate Stabilization Services- ISS, Placement Supportive Services (PSS)
- Placement Units
- IPC Coordinator’s Social Services Agency Analysts
- Child and Family Team Meetings
- Placement Units
- Permanency Planning
- Intensive Permanence Services (IPS) Unit
- Family Unification Program and
- Housing Choice Vouchers
- Family Finding and Engagement Unit
- Educational Services
- Transitional Housing Program Plus

Prevention Bureau 408/739-8800

- Differential Response
- KinGAP/Probate
- Families First Prevention Services (FFPS)
- Non-Related Legal Guardianship
- Post Adoption Services
- Ujirani
- AB 2083 Integrated Children’s System of Care
- Community Prevention Workers
- Cultural Brokers
- Special Projects
- Other Contracts
- Asian Pacific Islander
- Nuestra Casa
- Puentes de Esperanza (Bridges of Hope)

Program Audit and Safety 408/501-6814

- Case Audits
- IPC
- Child Health Services
- Child Abuse investigations for County Licensed Residential Sites (Transitional Shelter Care)
- Civil Rights Complaints and Investigations
- CACI Grievance Hearing
- Paternity Testing
- Substance Testing
- Internal Audit
- Child Development Program (Child Care)
- Psychological Evaluations
- Out of State Travel Clearance
- Services Complaints
- Custodian of Records
- Home Visitation
- Program Review and Compliance
- Workplace Investigations
- Language Services
- Parsi House on the Hill/SUTS
- Subpoenas
- Litigation Holds
- Parent Home Studies
- Placement Grievance Hearings
- Presumptive Transfer
- Public Records Requests

Safety & Well-Being, Permanency, & Non-Minor Dependents

North Division 408/501-6932
South Division 408/758-3351

- Voluntary Services/Non-Minor Dependent
- Gilroy Family Resource Center
- Social Worker I, Supports and Visitation Team
- Visitation Contracts
- Emergency Response
- Non Minor Dependents
- Commercial Sexual Exploitation of Children
- Child Advocates of Silicon Valley Contracts
- African Ancestry Hair Care Project
- Dependent Intake
- Dependency Wellness Court
- Safety and Well Being
- Immigration Committee and other Special Projects
- Safety and Well Being
- Dually Involved Youth

Contact Information by Bureau

Santa Clara County Department of Family and Children’s Services
Last Revised 4/30/24