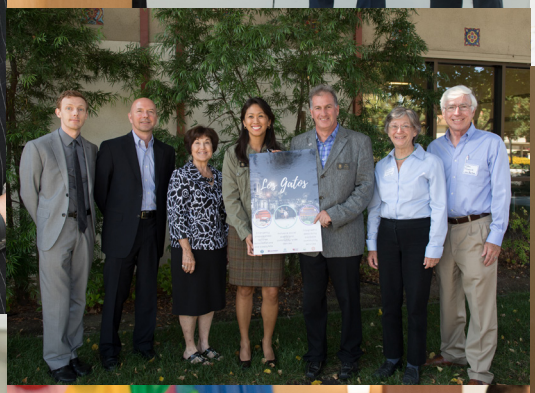

SENIORS' AGENDA

ANNUAL REPORT 2017

SANTA CLARA COUNTY

DEPARTMENT OF AGING AND ADULT SERVICES

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INTRODUCTION

In the 2011 State of the County Address, the Board of Supervisors announced a Seniors' Agenda to prepare for the growing population of older adults in this county by commissioning an assessment and strategy. The community responded with over one hundred organizations, agencies and older adult activists participating in the Seniors' Agenda. It has been so successful in bringing the community together to work on senior issues that the Seniors' Agenda has become the fifth program in the Department of Aging and Adult Services.

The results of the initial three-year Plan of Action were presented in 2015's annual report. The plan recommended to the Board of Supervisors that Santa Clara County should become an Age-friendly community. This year's annual report will show how we met our goal of becoming the first County in the United States to have all its cities and the county be a part of the World Health Organization's Global Network of Age-friendly Cities. The report will also show our progress as a pilot community for a Dementia Friendly America. Also highlighted are the new partners and new programs that have been a part of our collective impact efforts towards an Age-Friendly County for all our residents.

AGE-FRIENDLY CITIES

An Age-friendly City is an inclusive and assessable urban environment that promotes active aging. The World Health Organization (WHO) established the Age-friendly City designation in 2005 as a response to the growing demographic of older people throughout the world and the growing urbanization of the population.

Over the intervening years, hundreds of cities around the world have embraced Age-friendly ideals and are creating programs to incorporate the goals developed though the WHO. Portland, Oregon, was the first city in the United States to become Age-friendly. Today, there are 500 cities in 37 countries forming a global network that allows cities to tap into national and global research, models, and best practices.

The WHO Age-friendly process is a five-year cycle of continuous improvement. WHO recommends cities use the eight domains of livability for assessment, planning, implementation, and evaluation.

EIGHT DOMAINS OF LIVABILITY

STEPS TO CREATING AN AGE-FRIENDLY CITY

Step 1: Planning Phase

- Include the involvement of older adults
- Develop a baseline assessment using the eight domains of livability
- Develop a three-year plan of action based on assessment
- Identify indicators to monitor progress
- Submit the application, signed by the governing body official
- Submit WHO application to join the Global Network of Age-friendly Cities and Communities

Step 2: Implementation Phase

- Three-year period
- Cities develop projects, programs, or policies that were positive responses to gaps in service or an unmet need identified in the assessment
- Select domains to target for projects
- Adopt metrics to identify indicators to monitor progress

Step 3: Evaluation Phase

- Year five of Age-friendly designation
- Cities submit at least one Age-friendly practice to WHO per year to keep designation active
- Demonstration of continued political commitment if change in city leadership

Age-Friendly Santa Clara County

Santa Clara County set a goal in 2015, to have all 15 cities within the County designated as Age-friendly by the WHO by July 2017 and achieved that goal this year. By working together with our partners, we continue to leverage resources and cultivate those partnerships.

The County allocated resources for the Center for Age-Friendly Excellence (CAFÉ) to provide technical assistance for the assessment and planning phase to the County and cities that wish to become Age-friendly. CAFÉ, under the direction of Anabel Pelham, San Francisco State University Professor of Gerontology, provided technical assistance and interns to assist with the process for each city. CAFÉ guided each city through the WHO process and included the participation and direction of local elected officials and community leaders.

Public awareness is another component of an Age-friendly community. Shared branding and media outreach was created to give the public a cohesive recognition and a website created with a generous donation from Michael Fox, Sr. to showcase all the cities and the County efforts and events (www.agefriendlysiliconvalley.org).

Individual City Process for Age-Friendly Designation

For the Planning Phase, each city did a variation of the basic process outlined on page 5. A presentation about Age-friendly was presented to the Senior Commission, if the city had one. The Senior Commission recommends that their city becomes a WHO designated Age-Friendly City to city officials.

An Age-Friendly Taskforce was then created with representatives from the Senior Commission and others so that composition of the taskforce represented the community. The Taskforce invited up to ten seniors to a focus group. CAFÉ recommended a minimum of two focus groups. One focus group was for seniors and one was for professionals in the field of aging. CAFÉ facilitated both groups and collected input on the eight WHO domains of livability and provided a written report to the Taskforce. In total, they facilitated 37 focus groups with input from about 400 participants.

In collaboration with city staff, the Taskforce used the outcomes of the focus groups and the Age-friendly online survey results to complete the application and strategize on possible projects aligned with some of the eight domains. Once the WHO application was completed, it was presented to the City Council for approval and signature of the Mayor. These two documents were sent to the WHO and the city was notified of their acceptance into the Global Network of Age-friendly Cities. Some cities chose to apply through the national affiliate, AARP.

Age-Friendly Survey

The Department of Public Health coordinated the Countywide Age-friendly Survey. The evidence based AARP livability survey was adapted by the senior taskforce for our community and questions on dementia were added as part of our Dementia Friendly efforts. The survey could be taken online in four languages. Each city promoted the survey through their taskforce and senior centers and provided an opportunity to take the paper version of the survey.

Four times in June 2016, a half-page ad was published in the San José Mercury News to promote Age-friendly and ask people to take the survey. Nearly 2,500 surveys were completed. Each city will be given their individual analysis as well as county-wide results.

AGE-FRIENDLY PROJECTS BY CITY

City	Projects
Campbell	• Participate in West Valley Cities Senior Transportation Pilot Program: RYDE (Reaching Your Destination Easily) • Create educational programs on aging topics, such as dementia and caregiving, to increase awareness • Develop intergenerational programs, such as technology tutoring
Cupertino	• Reconstitute the Cupertino Senior Commission to help guide and inform the City Council • Expand housing alternatives to enable residents to remain in the community as they age, including affordable housing • Participate in West Valley Cities Senior Transportation Pilot Program: RYDE (Reaching Your Destination Easily) • Decrease language barriers by publishing information in multiple languages • Adopt the Community Ambassadors Program for Seniors (CAPS) to provide outreach targeted to non-English speaking older adults
Gilroy	• Collaboration with Sourcewise to provide on-call transportation • Increase educational presentations and entertainment by installing a large monitor for group viewing • Increase outreach and social inclusion of Spanish-speaking older adults at the Senior Center by adding a new staff position
Los Altos	• Monthly social events with “Club 55 and Up!” • Support new Third Street Green, Downtown Pop-Up Park, in association with the City and other community partners • Expand Senior Inclusion and Participation Project (SIPP) to reach isolated older adults • Development of the Grant Park Senior Center
Los Altos Hills	• Pathway System for safe, non-vehicular travel • Monthly Senior Walks tailored to the needs of the participants • Quarterly Senior Forums for life-long learning
Los Gatos	• Offer age-friendly, inclusive social events and community-wide dances through a collaborative of community partners • Increase emergency preparedness of older adults through education and distribution of emergency supply kits • Produce a widely available infographic resource describing community services for all residents

City	Projects
Los Gatos (con't)	• Participate in West Valley Cities Senior Transportation Pilot Program: RYDE (Reaching Your Destination Easily)
Milpitas	• Create a Resource Area at the Barbara Lee Senior Center to better inform older adults • The Senior Center leads the city's Dementia Friends movement • Create a mobile Age-Friendly Taskforce team to outreach at various community events, festivals, and resource fairs
Monte Sereno	• "Complete Streets" resolution to emphasize equity in transportation for all users • Pedestrian/Bicycle Master Plan with the Town of Los Gatos • Participate in West Valley Cities Senior Transportation Pilot Program: RYDE (Reaching Your Destination Easily)
Morgan Hill	• Improve information and communication through monthly newspaper articles • Develop a monthly life-long learning series on various topics of interest to older adults • Create a pilot volunteer driver program for older adults
Mountain View	• Revise public policy to improve walkability • Continue to produce the State of Mountain View Seniors Report • Educational opportunities to include brain health for older adults
Palo Alto	• Senior Emergency Preparedness Campaign • Older Adults Issues Awareness Training for City staff • Health and Safety Fair with special focus on ethnic seniors and those who are socially isolated
San José	• Increase intergenerational activities • Develop an education campaign to reduce ageism • Create a toolbox of senior resources with a wide distribution to where older adults congregate
Santa Clara	• "Dining Out" program provides nutritionally-balanced lunches for individuals 60 years of age and older • Health and Wellness Program to promote health and independent living by connecting Santa Clara seniors • Senior Center, in collaboration with AARP, offers free tax assistance • Emergency preparedness campaign for older adults
Saratoga	• Leader of West Valley Cities Senior Transportation Pilot Program: RYDE (Reaching Your Destination Easily) • Remodel Senior Center • Establish Mobile Food Pantry for older adults
Sunnyvale	(Information not available at time of publication)

City of Milpitas Dementia Friends

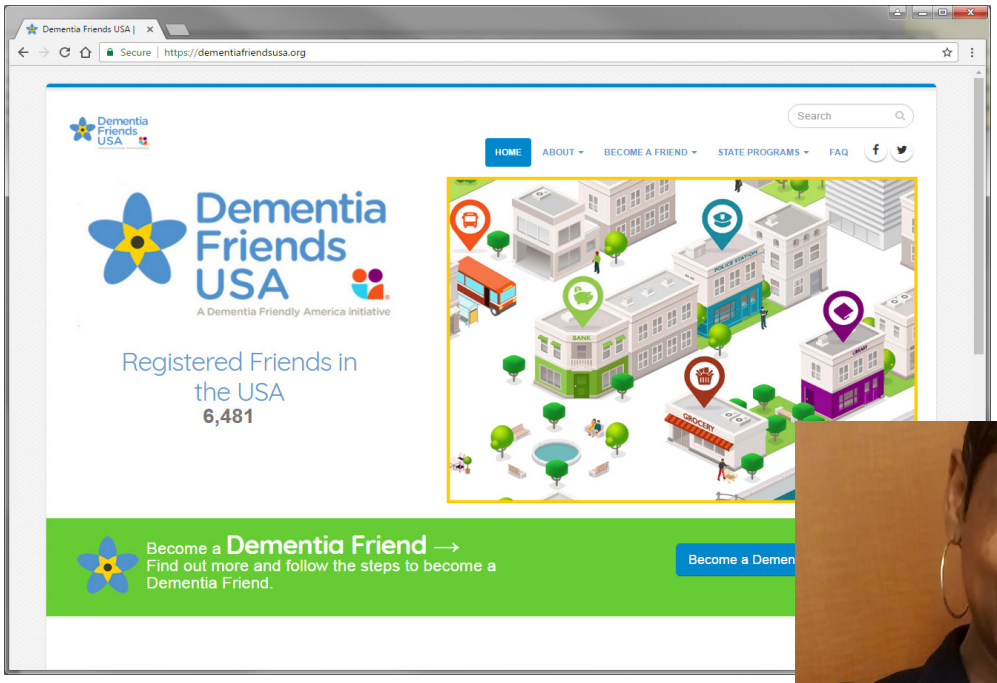
DEMENTIA FRIENDS

Dementia Friends USA is a global movement that is changing the way people think, act and talk about dementia. Developed by the Alzheimer's Society in the United Kingdom, the Dementia Friends initiative is now underway in the USA. By helping everyone in a community understand what dementia is and how it affects people, everyone can make a difference for people touched by dementia.

At the January Seniors' Agenda Network Summit, Supervisor Dave Cortese announced that Santa Clara County will join the national Dementia Friends USA initiative with the goal of registering 5,000 Dementia Friends in Santa Clara County.

Supervisor Dave Cortese, the first Dementia Friend, and Diana Miller with the staff of the Alzheimers Association.

What is a Dementia Friend? A Dementia Friend is someone who, through viewing a series of short online videos, learns about what it's like to live with dementia and then turns that understanding into action. From telling friends about the Dementia Friends program to visiting someone who is living with dementia, every action counts. Anyone of any age can be a Dementia Friend – we all have a part to play in creating a dementia friendly community.



Carlotta Royal, a work-study intern from San Jose State University has spearheaded the outreach efforts. After kicking off the campaign, the Seniors' Agenda hosted two Dementia trainings for staff of Senior Centers. Additionally, all Department of Aging and Adult Services staff were encouraged to become Dementia Friends and the majority proudly display their certificates in their cubicles.

As of August 30th, there are 711 registered Dementia Friends in Santa Clara County, including the entire Senior Care Commission.

SENIORS' AGENDA NETWORK SUMMITS

In January, more than 200 participants gathered at the San José City Hall Rotunda for the Seniors' Agenda Network Summit (Appendix A). In addition to celebrating San José's designation of as an Age-Friendly city by the WHO and AARP, Supervisor Dave Cortese kicked off the Dementia Friends campaign by becoming the first person in Santa Clara County to sign up to be a Dementia Friend.

"The Economic Impact of an Age-Friendly City" was the keynote address from John Feather, CEO of Grantmakers in Aging, about the economic benefits of an aging population for Santa Clara County cities. Feather showed data that older adults as a group spend more and use fewer taxpayer services, like schools and transportation, than other age groups. According to

studies done in Atlanta and Kansas City, strategies that make the region more attractive for seniors could add thousands of jobs and millions of dollars to the region's economy.

Keynote speaker Moira O'Neil presented on the theme of "Reframing Aging" at the August 30th Seniors' Agenda Network Summit (Appendix B). O'Neil provided an overview of key findings from the recently published report by the Frameworks Institute on how to change social perceptions about aging.

Supervisor Joseph Simitian gave opening remarks followed by a welcome from Campbell's Mayor, Liz Gibbons. Elected officials, staff and older adults from six cities were recognized for receiving their Age-Friendly designation in 2017: Campbell, Los Gatos, Milpitas, Mountain View, Palo Alto, and Santa Clara.

The first sold out Summit had professionals, local elected officials, students, and older adult activists gathered to learn about upcoming events and new resources available to low-income seniors.

View presentations from Network Summits at: www.sccgov.org/daas

District 5 Supervisor Joseph Simitian

Moira O'Neil, Frameworks Institute

ACCOMPLISHMENTS

Age Advantage

A key element of a robust Age-Friendly city is to have the business community as partners in the movement. The Silicon Valley Organization has launched the *Age Advantage* program to promote Age-Friendly businesses both to their employees and customers. They are conducting a survey of their members as one of the first steps. Susan Ellenberg is the SVO staff person overseeing this new program.

County Funding for Older Adults

The County's investment in older adults brought new funding for Age-friendly priorities. The Community Living Connection program was extended for another year. Transportation issues were addressed with money to help close the gap created with discontinued programs run by Outreach. The five cities of Saratoga, Los Gatos, Cupertino, Santa Clara, and Monte Sereno launched a pilot volunteer driver program

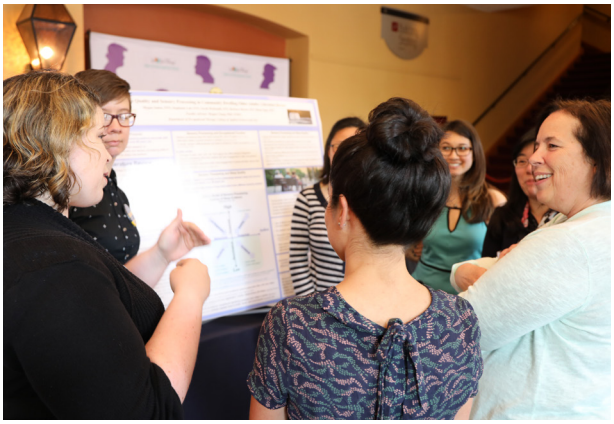
called RYDE: Reaching Your Destination Easily. The Bay Area Older Adult organization that provides free recreation activities received continued funding for outdoor hikes at our County Parks. The option of offering shared housing for older adults is being piloted. The Senior Care Commission's request to have the County provide affordable respite care at the Adult Day Care Centers was funded for a feasibility study. All of these programs total over $2 million in investments.

Changing Aging Tour with Dr. Bill Thomas

Dr. Bill Thomas is an internationally known expert and disruptor in the field of aging ever since he broke all the New York State regulations for nursing homes by bringing in animals, children and greenhouses starting the Eden Project thirty years ago. Dr. Thomas brought the Changing Aging Tour to San Jose on April 5th at the Montgomery Theater. This was an opportunity to spread the word about positive aging in an unique and entertaining way. (Appendix C)

Nationally sponsored by AARP, the Changing Aging Tour presented a full day from the Disruptive Dementia non-fiction theater, followed by a lobby experience. That evening, the thought provoking "Life's Most Dangerous Game" was offered to the general public.

Our ChangingAging event included the San Jose State University CHAMP (Center for Healthy Aging in Multicultural Populations) conference, highlighting students' research projects during the lobby experience.



Our local sponsors of the Tour were Kaiser Permanente, the Health Trust, Holiday Retirement, and the M. E. Fox Family Foundation, with community support from the City of San Jose, Institute on Aging, and the Alzheimer's Association.

International Association of Gerontology and Geriatrics World Congress

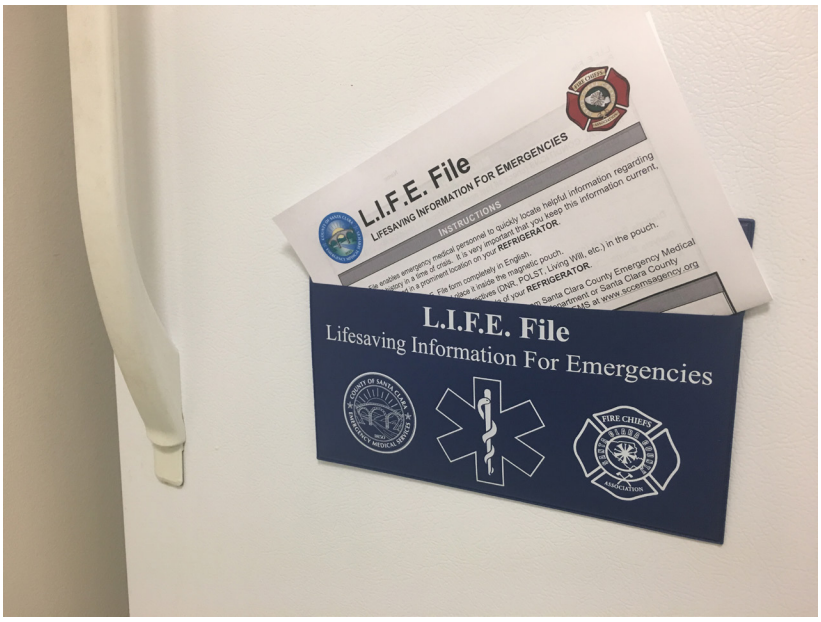
This July, Seniors' Agenda was an active participant in the International Association of Gerontology and Geriatrics World Congress in San Francisco. In addition to hosting a reception with CAFÉ to showcase Age-friendly efforts throughout the county and in each individual city, Diana Miller was invited to go on air on KQED's Forum program with Michael Krasny. Together with Dr. James Goodwin (Head of Research, AgeUK), the three discussed the impact of Age-friendly communities in Santa Clara County and around the world.

Santa Clara County's Age-friendly initiative was highlighted in the media twice in one week; Dr. James Goodwin also spoke to a sold out Commonwealth Club in San Francisco about "How the Age-friendly Community Developed as a Global Movement."

Dr. James Goodwin
Head of Research
Age UK

L.I.F.E. File

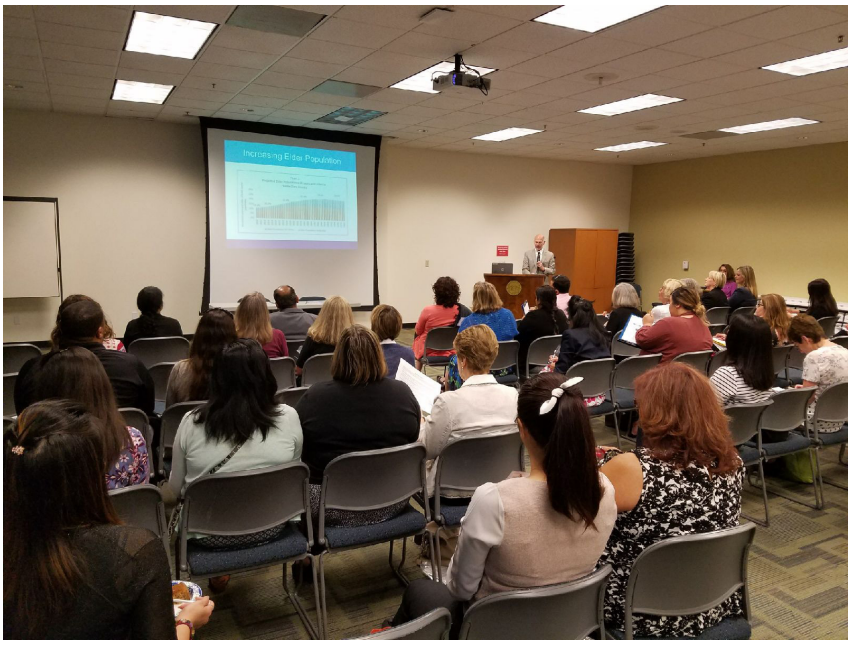
In August 2016, it was announced that there was a new "Lifesaving Information for Emergencies File" to assist first responders by providing health and medical information. In the first year, over 17,000 L.I.F.E. Files have been distributed through the Meals on Wheels program, Department of Aging and Adult Services, Santa Clara County Fire, Public Health, and Senior Centers.



The L.I.F.E File is a pouch that attaches to your refrigerator with a downloadable form at: www.sccgov.org/sites/ems/Pages/Lifesaving-Information-For-Emergencies.aspx

World Elder Abuse Awareness Day

On World Elder Abuse Awareness Day, July 15th, the Seniors' Agenda, Adult Protective Services (APS), and Sourcewise hosted a workshop for over 50 mandated reporters and interested community members. The workshop increases the community's awareness of elder abuse and the role of a mandated reporter and the responsibility of APS. (Appendix D)



WORLD ELDER ABUSE AWARENESS DAY
Building Strong Support for Elders

APS received 5,000 reports of elder or dependent adult abuse and investigated 8,000 cases in 2016.

Volunteer Management Network

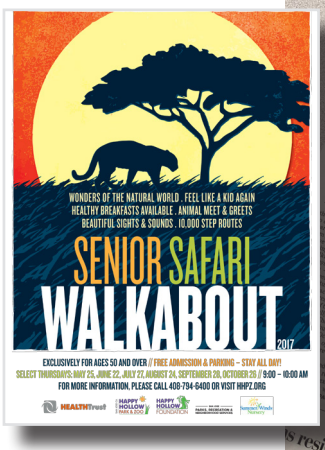
The Seniors' Agenda is playing a key role in revitalizing a network of volunteer managers in non-profits especially those who serve the senior population. A core group of volunteer managers decided to hold quarterly meetings for networking, professional development and promoting volunteer opportunities especially for adults who are retired. The quarterly meetings discussed older adult volunteer trends and statistics as well as a guest speaker, John Lipp, author of *The Complete Idiot's Guide to Recruiting and Managing Volunteers.*

2017 Daejeon Global Innovation Forum

Our Age Friendly efforts took to the global stage when Diana Miller, Seniors' Agenda Project Manager, was invited to be a speaker at the 2017 Daejeon Global Innovation Forum hosted by the World Technopolis Association. UNESCO delegates from all continents had the opportunity to learn more about livable cities for all ages. This session was organized by KAIST (Korean Advanced Institute for Science and Technology).

Senior Safari

One way to become Age-friendly is by transforming a children-focused venue into a welcoming environment for older adults. That has been the success of the Senior Safari Walkabout at Happy Hollow Park and Zoo, sponsored by the Health Trust, which began its fourth season in May. For an hour on the fourth Thursday of each month from May through October, the zoo is open exclusively for seniors 50 and over, free of charge.



This ADA accessible park and zoo has hosted nearly 3,000 seniors from walking groups to residents in skilled nursing facilities. Popular new additions this year were line dancing and a watercolor class. Other continuing activities include a roller coaster ride, hula hooping, Tai Chi, and watching the animals eat their breakfast.

NEXT STEPS

Reaching our goal of being the first county in the United States with all of its cities a part of the World Health Organization's Global Network is only the beginning. The Seniors' Agenda is intentionally creating policies, programs, and partnerships that advance an inclusive and accessible urban environment that promotes active aging.

In the next year, we will develop a three-year plan of action informed by the Age-friendly survey, focus groups, and Community Conversations. This plan will include measurable outcomes. As each city focuses on their local priorities, the Seniors' Agenda will convene all the cities to decide on county-wide efforts that would benefit older adults. We will also share the assessment, key findings, and proposed plan with City and County staff working in one of the eight domains.

The Seniors' Agenda will continue to be the backbone organization to build a strong network of professionals working with older adult populations by providing opportunities to learn from innovators and experts in their fields.

APPENDICES

A. JANUARY 2017 NETWORK SUMMIT 22

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SENIORS' AGENDA NETWORK SUMMIT

JANUARY 25, 2017

Economic Impact of an Age-Friendly City

More than 200 "aging professionals' gathered at the San José City Hall Rotunda to hear from John Feather, national spokesperson on aging, about the economic benefits of an aging population for Santa Clara County cities. Feather showed data that seniors as a group spend more and use fewer taxpayer services like school and transportation than other age groups. According to studies done in Atlanta and Kansas City strategies that make the region more attractive for seniors could add thousands of jobs and millions of dollars to the region's economy.

To view the presentation go to www.sccgov.org/daas

AGENDA AT A GLACE

Registration

Welcoming Remarks

James Ramoni, Dept. of Aging & Adult Svcs. Director

Sam Liccardo, City of San José Mayor

Judy Chirco, Age-Friendly San José Chair

Age-friendly Report

- Accomplishments
- Survey Results

Keynote Speaker:

John Feather, PhD, Grantmakers in Aging

Economic Impact of an Age Friendly City

Launch of Dementia Friends

Dave Cortese, Santa Clara County, Board of Supervisors

Supervisor Cortese kicks off Dementia Friends

Dementia Friends USA
A Dementia Friendly America Initiative

Board of Supervisors' President, Dave Cortese announced that Santa Clara County will join the national Dementia Friends USA with the goal of 5,000 registered Dementia Friends by 2018.

Dementia Friends USA is a global movement that is changing the way people think, act and talk about dementia. Developed by the Alzheimer's Society in the United Kingdom, the Dementia Friends initiative is underway in the USA. By helping everyone in a community understand what dementia is and how it affects people, each of us can make a difference for people touched by dementia.

You can become a Dementia Friend by watching a series of online videos and committing to take action. This takes less than 10 minutes. Go to www.dementiafriendsusa.org and help us reach our goal.

Special **THANK YOU** to the following for contributing to the Seniors' Agenda Network Summit:

CITY OF SAN JOSE
CAPITAL OF SILICON VALLEY

THE COUNTY OF SANTA CLARA 1850

SAVE THE DATE!
Next Network Summit:

August 30, 2017

www.agefriendlysiliconvalley.org

AGE FRIENDLY
SANTA CLARA COUNTY

Congratulations to San José on becoming an Age-Friendly City!

Upcoming Events

Join us on Wednesday, **April 5th** as we present Dr. Bill Thomas' #ChangingAging Tour at Montgomery Theatre, 217 S. Market St., San Jose, CA 95113. Featuring Disrupt Dementia, a community-based workshop, and Dr. Thomas' signature "non-fiction theater" performance, Life's Most Dangerous Game, featuring the unconventional pairing of physician (Dr. Thomas) and musician, Nate Silas Richardson. For tickets visit: www.changingaging.org/tour

ChangingAging® with Dr. Bill Thomas

Each **May**, our nation celebrates Older Americans Month (OAM).

Age Out Loud-This theme shines a light on many important trends. More than ever before, older Americans are working longer, trying new things, and engaging in their communities. This is a perfect opportunity to recognize and celebrate what getting older looks like today.

OLDER AMERICANS MONTH
AGE OUT LOUD: MAY 2017

Starting **May 25th**, Senior Safari Walkabout begins their 4th year: Exclusively for ages 50 and over. This event will occur at Happy Hollow Park & Zoo on the 4th Thursday from 9:00AM – 10:00AM, May through October. For more information visit: www.hhpz.org

SENIOR SAFARI WALKABOUT

SANTA CLARA COUNTY
SOCIAL SERVICES AGENCY

The Department of Aging and Adult Services' Seniors' Agenda "Summer of Love" Network Summit took place on August 30th at the Campbell Community Center. Among the over 250 attendees were County staff, elected officials, and community leaders, all looking to do their part in creating an Age-Friendly Santa Clara County.

Click to Submit Your
"SSA Today"
Story for Consideration

NEXT ISSUE:

SEPTEMBER 30, 2017

SERVE
Client Focus

EMPOWER
Empower and Engage

TRANSFORM
Innovate

COMMENTS ON SSA TODAY?
CONTACT DANA MCQUARY
408.755.7768

SSA Today

SERVE, EMPOWER, TRANSFORM

September 11, 2017

VISION—Commitment to Serve, Empower, Transform—It's what we do!

The Seniors' Agenda Network Summit presented the public with an opportunity to gather together for an update on Santa Clara County's efforts in building an Age-Friendly community. The session commenced with an introduction from Supervisor Joe Simitian, who spoke about his dedication to the well-being of older residents of the County through the RYDE program and included recognizing six cities who had recently received their World Health Organization Age-Friendly designation, an update on the IHSS UBT project, a summary of the 2016 Age-Friendly Survey and a keynote address on "Reframing Aging" from Dr. Moira O'Neil of the Frameworks Institute.

Kudos to **Diana Miller, Jim Ramoni, Priscilla Aleman, Terri Possley, Roshni Shah** and the DAAS staff who made this event a huge success!

For those unable to attend, a copy of the PowerPoint presentation from the event is available for viewing and download.

WHAT IF everything you've been told about aging is WRONG?

COMING IN 2017!

Disrupt Dementia (2:30-4:30 p.m.)
Featuring: Samite, Dr. Jennifer Carson, Kyrié Carpenter and Nate Silas Richardson
An immersive and transformational non-fiction theater experience weaves film, music and first-person stories with groundbreaking research turning convention on its head by focusing on what we can all learn from people living with dementia, rather than from experts. This performance is designed for people living with dementia and their allies.

Lobby Experience (4:30-5:30)
In the lobby Dr. Bill Thomas and his friends have created an interactive experience for you to engage with the ideas presented in the afternoon performance, get plugged in with local culture changers' and connect with others in your community. Get an exclusive first look at Dr. Bill Thomas' "Next House," the future of age-friendly community development.

Life's Most Dangerous Game (7:00-8:30 p.m.)
Featuring: Dr. Bill Thomas and Nate Silas Richardson
Dr. Thomas' signature "non-fiction" theatrical performance features original music, storytelling, poetry and groundbreaking insights on aging and care. Featuring musical guest Nate Silas Richardson.

"I have gone from the simple act of looking in the mirror and saying,"This is what we got", to pondering about this whole concept of truth in our society today." - 2016 Attendee

Dr. Bill Thomas
ChangingAging Tour

Tickets & More changingaging.org

Department of Aging and Adult Services

Adult Protective Services
World Elder Abuse Awareness Day

SOURCEWISE
COMMUNITY RESOURCE SOLUTIONS

June 15, 2017

Agenda

Topic	Presenters	Time
Refreshments/Networking	*Sponsored by Sourcewise*	8:30-9:00
Welcome	**James Ramoni** *Department of Aging and Adult Services, Director* **Valerie Smith** *Adult Protective Services, Social Service Program Manager*	9:00-9:20
Advocacy, Policy, and Trends in Elder Justice	**Lisa Nerenberg** *California Elder Justice Coalition, Executive Director*	9:20-10:20
	BREAK	10:20-10:35
Overview of the Criminal Justice System: Abuse and Scams Targeting the Elderly	**Cindy Hendrickson, Victoria Robinson and Greg Ovanessian** *Office of the District Attorney* An overview of the criminal justice system, with a focus on what is needed to initiate a criminal case for elder abuse and the three potential outcomes of a case. Additionally, common scams targeting the elderly will be covered.	10:35-11:35
Closing Remarks	**James Ramoni** *Department of Aging and Adult Services, Director*	11:35-11:45
Q/A and Networking	**Various/Open Forum**	11:45-12:00

WORLD ELDER ABUSE AWARENESS DAY
Building Strong Support for Elders

Special **THANK YOU** *to the following agencies for contributing to the Seniors' Agenda!*

- 4 C's
- Above & Beyond Placement
- Agape Long Term Care
- Age2Age
- Institute for Age-Friendly Housing
- AGEnts for Change
- Aging Services Collaborative
- Alzheimer's Association
- Asian Americans for Community Involvement (AACI)
- Avenidas
- Bay Area Older Adults
- Beacon Communities
- C.A.R.A (California Alliance for Retired Americans)
- CAFÉ (Center for Age Friendly Excellence)
- California WALKS
- CareMavens
- Catholic Charities
- Centennial Recreation Senior Center-Morgan Hill
- Center for Healthy Aging in Multicultural Populations (CHAMP), SJSU
- Century 21
- City of: Campbell; Cupertino; Gilroy; Los Altos; Los Gatos; Milpitas; Mountain View; Morgan Hill; Palo Alto; San Jose; Santa Clara; Saratoga; Sunnyvale
- City of San Jose, Housing
- City of San Jose Library
- City of San Jose, P.R.N.S.
- City of San Jose, Senior Citizens Commission
- Community Health Partnership
- Community Services Agency
- Dyno Sense
- EAH Housing
- Eastside Neighborhood Center
- Eden Housing
- El Camino Hospital
- Episcopal Senior Communities
- Family Caregiver Alliance
- Family Matters In-Home Care
- Foster Grandparent Program
- Friends of Meals on Wheels
- Gardner Senior Center
- Good Samaritan Hospital
- Happy Hollow Zoo Foundation
- Heart of the Valley Services for Seniors
- Home Instead
- Hospice of the Valley
- Housing Authority of Santa Clara County
- Institute on Aging
- Ixora Health
- Jewish Family Services of Silicon Valley (JFSSV)
- Jewish Federation of Silicon Valley
- Klekashman Care Management
- League of Women Voters
- LifeSTEPS
- Live Oak Adult Day Care
- Long Term Care Ombudsman
- Los Altos Senior Commission
- Medical ALERT
- Mid-Peninsula Housing
- Milpitas Lions
- Northern California Presbyterian Homes and Services (NCPHS)
- Office of Assembly Member Kansen Chu
- Office of Assembly Member Ash Kalra
- Office of Assembly Member Bob Wieckowski
- Office of Congresswoman Zoe Lofgren
- Office of State Senator Jim Beall
- Office of Supervisor: Mike Wasserman; Cindy Chavez; Dave Cortese; Ken Yeager; S. Joseph Simitian
- OnLok Lifeways
- Palo Alto Medical Foundation (PAMF) Drucker Center
- Peninsula Family Services
- People Acting in Community Together (PACT)
- Portuguese Community Center
- Project ACCESS
- PRX Digital
- Rebuilding Together Silicon Valley
- Respite and Research for Alzheimer's Disease
- Retired and Senior Volunteer Program (RSVP) San Mateo/North Santa Clara County
- Right at Home
- Sacred Heart Community Services
- San Jose State CHAMP Program
- San Jose State School of Nursing
- Santa Clara County Affordable Housing Department
- Santa Clara County Behavioral Health Services
- Santa Clara County Department of Aging and Adult Services
- Santa Clara County Fire Department
- Santa Clara County Library
- Santa Clara County Mental Health Homeless Systems
- Santa Clara County Open Space Authority
- Santa Clara County Planning Department
- Santa Clara County Public Health
- Santa Clara County Senior Care Commission
- Santa Clara County Social Services Agency
- Santa Clara Senior Center
- Saratoga Senior Center
- Satellite Healthcare
- Second Harvest Food Bank
- SEIU 521
- Senior Adult Legal Assistance (SALA)
- Senior Care Authority
- Senior Companion
- Senior Peer Advocates (SPA)
- Seven Trees Senior Center
- Silicon Valley Independent Living Center (SVILC)
- Silicon Valley Council of Nonprofits (SVCN)
- Silicon Valley FACES
- Silicon Valley Healthy Aging Partnership-Falls Prevention
- Sourcewise
- Sunnyvale Community Center
- Sutter Health
- The Health Trust
- TheraCare
- TRANSFORM
- United Way 211
- Valley Medical Center, Geriatric Clinics
- Valley Transportation Authority (VTA)
- Vasona Creek
- Villa Siena
- Vintage Silver Creek
- Wellpoint
- YMCA, Silicon Valley
- Yu-Ai Kai-Japanese American Community Senior Service

Seniors' Agenda

August 2017

THE COUNTY OF
SANTA CLARA
1850