



EMPLOYMENT SERVICES BUREAU

Creating a path to self-sufficiency

2019 UPDATE



A Message from the Director

The CalWORKs program serves 6,000 low-income families in Santa Clara County, offering hope and opportunity through temporary financial assistance and a path to economic self-sufficiency.

FY 2018-2019 was an exciting year for the Employment Services Bureau. We continued the implementation of CalWORKs 2.0, a new service delivery framework designed around the “Goal, Plan, Do, Review” process. Emphasizing positive habits and goal-setting behaviors, CalWORKs 2.0 helps families stay engaged in the program and make consistent progress toward their employment goals.

In an innovative development this year, Employment Services staffers collaborated on “One & Done,” a Unit-Based Team tasked with bringing same-day service to the South County District Office.

The County of Santa Clara Intern & Earn program is entering its third year with more enhancements. This summer, interns will earn \$16 per hour and work for eight weeks, raising their earning potential to \$3,480.

The County of Santa Clara Intern & Earn program is also introducing a work-school option that will allow students to earn a paycheck by completing up to 30-hours per week through a combination of course hours and an internship position. Truly supporting long-term success, this option will encourage youth to pursue their educational goals while developing real world skills and experience.

Finally, the Bureau is thrilled to focus on helping the youngest members of our CalWORKs families, children four years of age and younger, with the Home Visiting Initiative. The Home Visiting Initiative is a preventive intervention program designed to improve outcomes for children by promoting positive parenting and child development.

The following pages highlight these programs, along with other core service areas in the Santa Clara County CalWORKs program. We hope that you will enjoy reading about them, as they help the neediest families in our community achieve familial wellbeing and financial independence.

Rafaela Perez,
Employment Services Bureau

2019 Update

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Employment Services Bureau

Department of Employment and Benefit Services

Every day we strive

live up to our motto

Making a difference

through people, service

and performance.

Services

to

-
-

vice,

Guiding Principles

01

Responsive

We ask and meet the need.

02

Compassionate

We are empathetic and respectful.

03

Innovative

We are a learning organization.

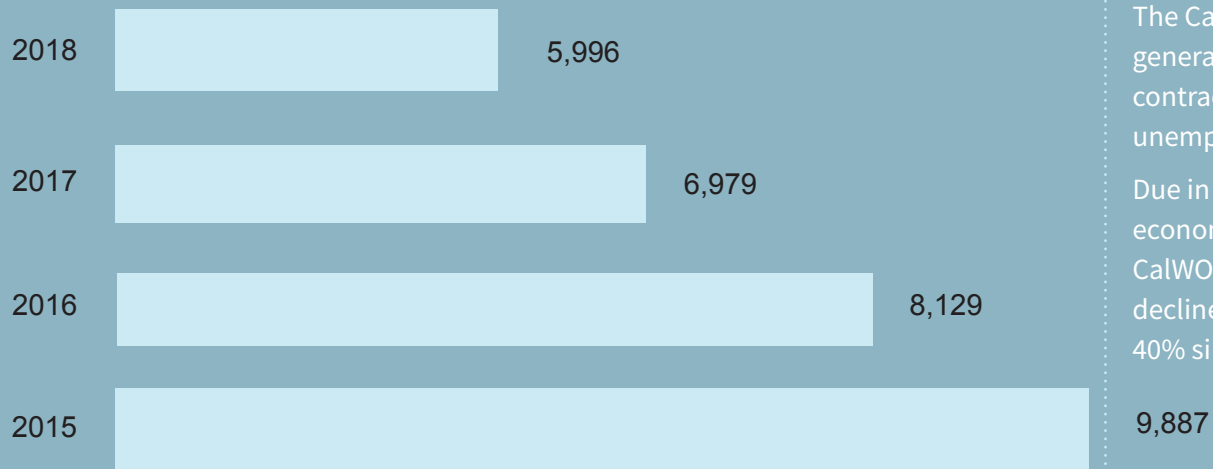
Mission Statement

The mission of the Department of Employment and Benefit Services is to transition public assistance recipients to employment and eventual self-sufficiency, and to ensure that low-income individuals and families receive necessary health, nutrition, and employment services.

CalWORKs Demographics

A Statistical Overview of the Program

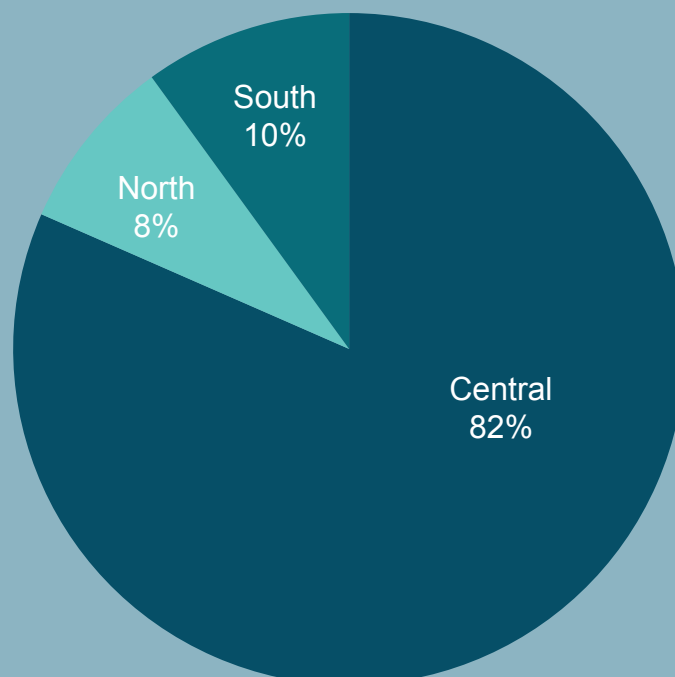
Caseload



The CalWORKs caseload generally expands and contracts in relation to unemployment rates.

Due in large part to the economic recovery, the CalWORKs caseload has declined approximately 40% since 2015.

Region



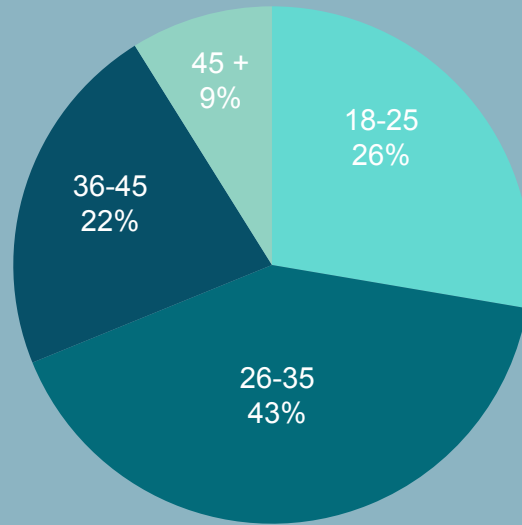
Over 80% of CalWORKs Employment Services participants live in the San Jose area.

10% of families live in South County, while the remaining 8% live in North County.

Most CalWORKs Employment Services participants are 35 years of age and under.

Over the past few years, the number of clients in the 26-35 age bracket has increased, while the number of clients aged 18-25 has decreased.

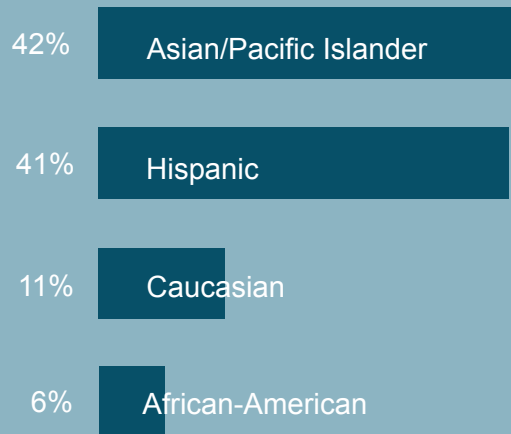
Age



The ethnic make-up of CalWORKs Employment Services families reflects the County's rich diversity.

The largest group of participants is Asian/Pacific Islander, followed closely by Hispanic.

Ethnicity



The typical CalWORKs Employment Services family is a single-parent household led by a mother with two children.

This year, men accounted for 17% of the program's population—a 2% reduction from last year.

Gender



83%



17%

CalWORKs 2.0



CalWORKs 2.0 is a new, goal-oriented framework designed to help lift CalWORKs families out of poverty.

**All goals can be
into small**

CalWORKs 2.0 enhances the original version of CalWORKs by using a goal-oriented, individualized case management approach and service delivery focused upon family strengths and needs. The new approach helps participants set goals that align with program requirements while taking into account their capabilities and the obstacles they face while living in poverty.

The goal-oriented framework of CalWORKs 2.0 is based on adult learning, as well as on brain and behavioral research models. It requires Employment Counselors to be flexible in accommodating the individual skill level of each parent, and to emphasize the importance of building workplace fundamentals on the way to employment.

An important tenet of CalWORKs 2.0 is that it allows participants to set individual goals that are both meaningful to them and realistic given their strengths and challenges.

“Parents will be more motivated to participate when they are pursuing goals which are achievable and important. Our Employment Counselors treat parents as partners, involve them in the case management process, and collaboratively set realistic goals. This increases the likelihood that parents will experience hope, develop internal motivation, stay engaged in the program, and become financially self-sufficient.”

- Claudia Ramirez-Nazemian,
Program Manager
CalWORKs Employment Services Bureau



Goal

Set a goal.

The goal should be something you truly care about. It should be challenging, but within your reach.



Plan

Develop a plan to reach your goal.

A good plan is specific. It outlines steps and resources, and anticipates obstacles.



Do

Follow your plan and stick with it until it's done.

Ask for help. When you feel yourself slipping, think about what it will feel like to succeed.

broken down
steps.



Successful small steps lead to
better long-term outcomes.



Review

Review and assess your progress. Revise as needed.

Did something get in your way and take you off track? What steps still remain?

One of the keys to CalWORKs 2.0's success is the four-step "Goal, Plan, Do, Review" process. When parents practice "Goal, Plan, Do, Review" regularly and in the same order, it becomes easier to set and achieve goals, both in work and in life.

Performance Measurements



Cal-OAR

CalWORKS 2.0 represents a fundamental change in the program's service delivery. As a result, the State Legislature established a framework for a new performance measurement system, known as the CalWORKs Outcomes and Accountability Review (Cal-OAR).

Under Cal-OAR, data on various performance indicators will be collected and published. The indicators will include process measures such as participation and service delivery as well as outcome measures such as employment, education, program exits/re-entries, and family/child well-being.

It is anticipated that these indicators will reflect the program's success in helping families out of poverty more accurately than the Work Participation Rate (WPR). Unlike WPR, which is an all-or-nothing measurement, Cal-OAR provides counties with the opportunity to measure the incremental progress of families striving for economic self-sufficiency.

WPR

The Work Participation Rate reflects the number of cases in which clients are meeting hourly participation requirements for Welfare-to-Work activities. There are two WPR measures—All Families and Two-Parent Families.

The All Families measure is applied to single-parent households and requires participation from 50% of clients. The Two-Parent measure includes households where both parents live in the home, and requires participation from 90% of clients.

In 2018, Santa Clara County maintained a WPR of 75% in both All Families and Two Parent Families—well above the All Families requirement and only 15% below the Two Parent rate.



Cal-OAR is a more flexible way to measure performance

Rapid Response to Parents' Needs

Santa Clara County is a statewide leader in WPR among large counties. In order to maintain and improve its WPR, the Bureau utilizes proactive response teams and innovative workgroups. One such group is the Rapid Response Team (RRT), a specially-trained team of Employment Counselors assigned to work with CalWORKs parents whose cases have been selected by the state for audit.



Sara and family

The Rapid Response Team uses the collaborative, goal-oriented approach of CalWORKs 2.0 to form effective partnerships with parents.

Through constant communication via text, phone calls, and emails, the RRT encourages audited CalWORKs participants to remain 100% engaged. Parents are championed to full work participation, as they are offered subsidized employment positions in areas aligned with their interests.

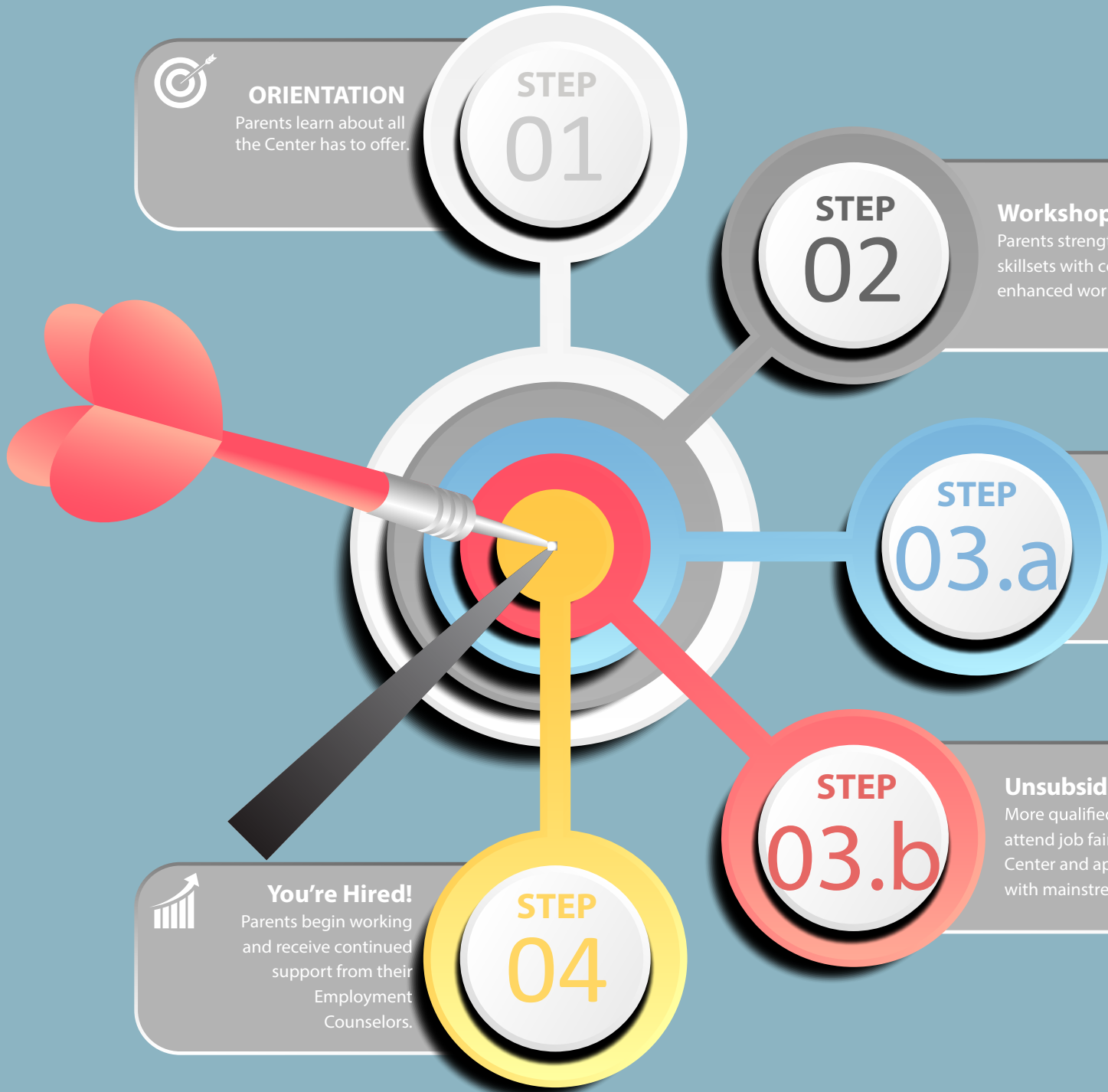
Take Sara for example. After reviewing her workplan with her RRT Employment Counselor Ric Santos, Sara realized that she could meet her WPR hours by doing something she is passionate about: community service.

Ric arranged for Sara to begin work at Turning Wheels for Kids, a local non-profit organization that distributes bikes and helmets year-round to children who could not otherwise afford to have their own bike.

“By doing community service work, I have been able to make a positive impact on the children and families that I serve, and it has also given my own children a stronger sense of community.” - Sara

ble way
ce.

Taking Aim at Employment



The Employment Connection Center Experience

The primary goal of the Employment Connection Center is to assist participants with finding employment. However, the Center brings so much more to the table than job placement—it builds confidence, enhances job readiness skills, and connects participants to services and resources that reduce barriers to employment.

Step One: Job seekers meet their assigned Employment Counselors. They build rapport by discussing goals, aspirations, experiences, and challenges. During this conversation, the “Goal, Plan, Do, Review” process of CalWORKs 2.0 is reinforced. “Goal, Plan, Do, Review” guides job search activities, and helps job seekers achieve incremental goals on their path to success.

Step Two: Job seekers attend workshops at the Center to sharpen their employment skillsets. With the help of their counselors and the Center’s core workshops, participants identify their abilities, create resumes, prepare for interviews, and develop important skills such as time management, conflict resolution, and customer service.

Step Three: Job seekers with no work experience apply for subsidized employment, also called paid work experience or “PWEX.” The County is the employer of record for all PWEX jobs. More qualified participants who are ready to enter the workforce apply for mainstream jobs.

Throughout the employment process, job seekers receive mentorship, support, education, and advice from their Employment Counselors. They hone their resume and practice their interview skills by regularly participating in job fairs and recruitment events. It’s only a matter of time before they feel confident and ready to go get that job!

Step Four: When all the hard work pays off and job seekers are hired, their Employment Counselors ensure a seamless transition with no disruption to childcare, transportation assistance, and any other support services required. Employment Counselors continue to work with participants on their skillsets, providing job improvement and retention support as needed.

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then
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kshops.



Subsidized



Parents with little to no experience apply to work with subsidized employers.

Subsidized



Subsidized parents
ers at the
apply for work
am employers.



“This opportunity is a blessing. I’m so excited about my paid work experience. I want to do my best. I want to show everyone what I can do. I can’t wait to start working.”

- Erica

“Tackling challenges head on with our families shows us our collective strengths; it is a reminder that the simplest actions could result in a great reaction.”

*- Daniel Girard,
Employment Counselor*

The Employment Connection Center is a beacon of hope for parents who are striving toward self-sufficiency, even if they have no work history or a background that makes hiring difficult.

Employment Counselors work closely with job seekers from the first moment they walk through the door. This close relationship allows counselors to coach parents, connecting them with workplaces that align with their skillsets and at which they are likely to succeed.

Every month, the Center holds numerous on-site job fairs and recruitments. On a daily basis, the Center posts job listings created specifically for CalWORKs participants. Job seekers are able to apply for jobs in different fields, with employers located throughout Santa Clara County.

Pictured above are some of the Center’s Employment Counselors. Back row from left: Victor Alfaro, Don Harris, Keith Robinson, Frank Ybarra, Gustavo Palomino, Daniel Girard, Mario Muniz.

Front row from left: BH Pham, Merdia Hamza, Scarleth Garner, Kandy Aglony, Marisol Elliot, Rita Sairs, Helenea Huffman, Agnes Febles.

45%

Percentage of CalWORKs parents
who are employed

\$17.23

Average hourly wage of
parents in unsubsidized employment

\$15.53

Average hourly wage of
parents in subsidized employment

Value of Partnerships

Through the Bureau's partner agencies, job seekers have a bevy of resources and services available to them on-site at the Center.

Dress for Success provides free professional clothing, the Office of the Public Defender assists with expungement services to help clear criminal records, the Health Alliance offers drop-in counseling services, and the Second Harvest Produce Mobile offers fresh fruits and vegetables.



The Center's work opportunities inspire parents with the hope for a better life.

Unit-Based Team Improves



Same-day service encourages participation by allowing parents to begin Employment Services as soon as they are approved for benefits.

In an effort to improve service delivery, staffers created a Unit-Based Team (UBT) called “One & Done” to operationalize same-day service in the South County district office.

Under the previous system, job seekers would receive approval for CalWORKs benefits, but would have to return at a later date to begin participating in employment services. This delay would sometimes create a barrier to service, resulting in missed appointments and interruptions to the employment process.

The UBT set out to remove this barrier and provide same-day service to at least 50% of new job seekers by December 31, 2018. As of January 2019, Team One & Done has exceeded its goal and provided same-day service to 71% of newly approved CalWORKs participants.

By eliminating the travel and time barriers of repeat trips to the office, “One & Done” is making it easier for CalWORKs parents to participate in the employment process and begin their journey to self-sufficiency.

Pictured on the opposite page are members of Team One & Done. Back row from left: Anna Rooney, Marisela Castro, Rocio Teliha, Patricia Sun, Vanessa Reynaga, Herman Vasquez.

Front row from left: Yolanda Barragan, Eilona Betkolia-Gevargiz, Julie Barajas.

CalWORKs Customer Service



Teamwork is the key to success

“I was extremely excited to start this new collaboration. Not only has Same-Day Delivery Service helped our clients, it has also improved the communication and teamwork between Employment Counselors and Eligibility Workers.”

It’s great to know that our clients are benefiting from receiving both their cash grants and employment services all in one day.”

*- Yolanda Barragan,
Eligibility Worker III*

“The One & Done UBT has allowed us to keep improving customer service for our job seekers.”

The same-day, warm handoff has made a positive impact on parents and is an effective approach to the CalWORKs 2.0 Model.”

*- Vanessa Reynaga,
Employment Counselor*

Post-Aid Services

It takes sustained hard work for CalWORKs participants to reach their goal of financial self-sufficiency. Post-Aid Services makes the transition off aid easier by providing support services, retention services, and quarterly incentives to families for 12 months after their cash aid has been discontinued.

Post-Aid Services provide parents with a variety of assistance, including help with retaining current employment and training for better opportunities in the future. In addition to continued mentorship from their Employment Counselors, post-aid families also receive important support services such as housing assistance, child care, and transportation assistance.

This year, the Post-Aid Services team increased outreach efforts to CalWORKs parents through emails, texts, and phone calls to remind them of the support services available to them. Thanks to this work, over 120 job holders who had been unaware of their continued eligibility for transportation assistance were able to make use of this valuable service.

Pictured at center are Employment Counselors on the Post-Aid Services team. From left: Diem Tran, Julie Nguyen, Jennifer Galdones, Luz Muzquiz, BichTien Huynh, Angie Nguyen, Olga Renner, LeHang Pham, Aster Cajés, and David Vuong.



Employment Counselors help with retention and improvement with housing, child care, and

Post-Aid Services are a vital link between cash aid and financial independence.



Natasha M. transitioned from a 6-month contract position to permanent employment at Robert Half International, where she makes \$32.51 per hour.

During this time period, Abode Services (the Bureau's primary housing partner) assisted Natasha by providing her with an extension for subsidized housing.

Dihann S. had been working at the Santa Clara Valley Water District as a temporary employee for over ten months, filling in at various positions wherever she was needed.

In December 2018, she was hired permanently as an Administrative Assistant in the HR department, making \$36.13 per hour.

“Post-Aid Services is important for parents who have just entered the work world, a bit like a crutch or a cane.

They are able to stand on their own, but this 12-month period provides a little extra help along their path to self-sufficiency with supportive services.

Hearing success stories from parents and their appreciation for the services we offer, knowing that we make a difference in their family's lives, assures us that this program is important.”

*- Jennifer Galdoes,
Employment Counselor*

p parents focus on job
by providing assistance
transportation.

County of Santa Clara Intern & Earn

Preparing youth for workplace success

The County of Santa Clara Intern & Earn program invests in the next generation and inspires the County's most vulnerable youth populations to start planning for a successful future.

Kicking off another great year, the program is officering youth in the CalWORKs, Foster Care, and CalFresh programs an opportunity to find mentorship, improve life skills, and gain career experience.



Summer Enrichment with Paid Internships

The County of Santa Clara Intern & Earn program is anchored by its popular paid summer internships.

Last year 482 youth participated in the program and finished their summer with a new sense of confidence, some great work experience and the earnings that came along with it.

2019 will usher in a number of new enhancements to the program that are designed to enrich the experience for interns.

Most notably, this summer's program aims to stay competitive with other entry-level employment opportunities by increasing intern pay rates to \$16 per hour while continuing to offer up to thirty hours per week in positions at County worksites, community based organizations, and with private employers.

The program will also extend the length of its

internships to eight weeks, allowing interns to increase their summer earning potential to \$3,840.

In addition to the earnings-based enhancements, the program will open its doors to youth who were previously unable to work through the summer because they were enrolled in summer college courses.

Modeled after the Foster Care Summer Bridge program, Intern & Earn will offer a work-school option that allows students to earn a paycheck by completing up to 30-hours per week through a combination of course hours and an internship position.

Truly supporting long-term success, this option will encourage youth to pursue their educational goals while developing real world skills and experience.



Year-Round Youth Services

Beyond the summer, the County of Santa Clara Intern & Earn program continues to offer year-round youth employment services.

Through a series of employment workshops, youth are able to engage in a safe and interactive environment which encourages personal growth and employment IQ. The workshops address the needs of youth entering the workforce and provide exposure to basic life skills and educational opportunities which foster workplace success.

In 2019, the program will also focus on a number of other activities aimed at engaging youth all year long, including a college resource night, an assembly of special guest

speakers, and specialized job recruitment events for youth in the program.

To learn more about the County of Santa Clara Intern & Earn program please attend the CalWORKs Advisory meeting, hosted on the first Wednesday of each month at the CalWORKs Employment Services Orientation Room (1879 Senter Road, San Jose, CA 95112).

If you're interested in participating in the program by serving as an Intern Worksite Supervisor or you'd like to refer someone for an internship position, please contact the Employment Connection Center at (408)848-8788.

It's Never Too Early to Start Thinking About Summer!

The scholastic stars aligned for the Intern & Earn program this winter as the county's largest school districts released students for winter break during the same time period in February.

Capitalizing on the fortuitous scheduling, the Employment Connection Center hosted a week-long summer internship enrollment event for students on break, offering early sign-ups to youth who want a summer job.

The efforts paid off as eager teens filled the Center each day, ready to fill out applications. Far exceeding expectations, the program accepted summer internship enrollment packets from 242 applicants!

Intern & Earn is now accepting applications on a daily basis with more special sign-up sessions scheduled in April for Spring Break.

For more information on applications and sign-ups, call (408)758-3797 or visit us online at SCCGOV.ORG/INTERNandEARN.

A Promising Future

At the encouragement of his mom and grandmother, Xavier joined the Intern & Earn program last summer and saw it as a great opportunity to land his first job and start exploring his future.

Xavier got his first glimpse of life working in an office setting—something he never really considered to be an option for him, but he quickly adapted and excelled.

Working as an office professional, he joined the Intern & Earn administrative team and directly contributed by helping to develop program materials and organizing intern events.

Xavier credits Intern & Earn with helping him realize the need for a strong work ethic, competitive job skills, and good career planning—qualities he now knows are integral to reaching his goal of being a Police Officer (that is, of course, if his dream of playing in the NFL doesn't pan out).

After earning his first paycheck, Xavier decided that he would contribute back to his family, specifically to his grandmother who is battling cancer. “For as long as I can remember, she has been like Superwoman to me. She has unselfishly sacrificed so much for my family, now it is my turn to take care of her,” Xavier said.



Housing Assistance

Living in one of the most expensive housing markets in the country makes it very challenging for low-income families to find suitable homes.

By partnering with Abode Services and other community-based organizations, the Employment Services Bureau is able to help CalWORKs families locate affordable housing, maintain existing housing, and procure basic furniture for their homes.

Pictured above are staffers from the CalWORKs Housing Support Program and Abode Services.

Stable housing is a precursor to steady employment and familial well-being.





Bay Area housing prices are a barrier to CalWORKs families trying to achieve self-sufficiency.

Homeless Prevention Services

The Family Stabilization Housing Assistance Program provides homelessness prevention services and emergency housing assistance for families enrolled in the Family Stabilization program.

So far in FY 2018-2019, Homeless Prevention Services has helped 240 CalWORKs families with temporary and emergency housing assistance, past due rent, and utility service payments.

Housing and Disability Advocacy Program (HDAP)

The goal of HDAP is to provide stable housing for homeless participants who are applying for Supplemental Security Income (SSI) benefits.

Because of the length of time required to go through the application and appeals process for SSI benefits, it is important to have the participants living in stable housing where they are readily available to respond to requests for additional information or eligibility documentation.

Since its inception in February 2018, the Housing and Disability Advocacy Program has assisted 68 vulnerable homeless individuals with the SSI application process. Of those, HDAP has successfully housed 44 formerly homeless individuals.

The Bureau works closely with its HDAP partners, Abode Services and the County's Office of Supportive Housing, to improve collaborative efforts. As a result, the number of vulnerable individuals served by HDAP continues to increase and outcomes continue to improve.

Past Success Leads to New Housing Services

CalWORKs Housing Support Program

The CalWORKs Housing Support Program (CHSP) helps place homeless families in emergency or permanent housing and provides security deposits and rent subsidies. So far in FY 2018-2019, 114 families have received assistance from the program to get them off the streets and into safe homes.

Throughout the program's five years of operation, CHSP has served an ever-increasing number of families. This pattern of performance was recognized by the state of California, which significantly increased funding for FY 2019-2020 with a grant of over four million dollars.

As a result of the increased grant money, the program will be able to provide five new services to CalWORKs families.

One of those services is a historic pilot project that will help provide housing for mixed-status safety net families. In partnership with Abode Services, the CalWORKs Housing Support Program is actively seeking to identify and assist mixed-status safety net families.

New Services in the CalWORKs Housing Support Program

Pilot project to serve mixed-status safety net families

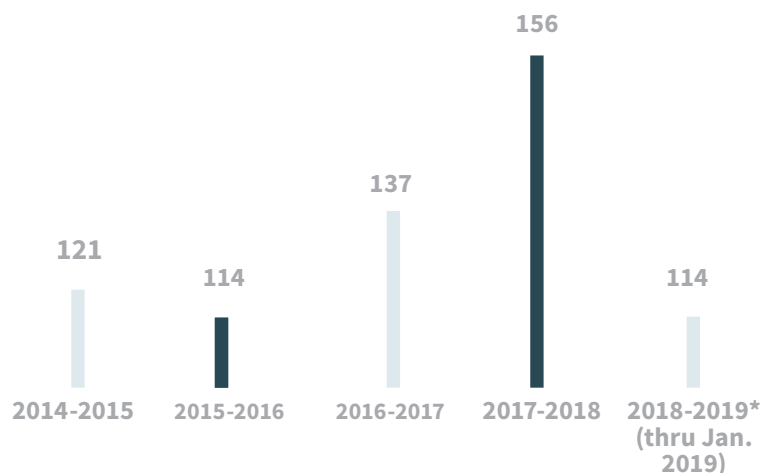
Expanded rent subsidy period

Expanded case management

Shared housing incentives

Special housing retention fund for post-subsidy period families who experience unanticipated and/or emergency expenses

Families Assisted Through the CalWORKs Housing Support Program





A Family's Fresh Start

240

Families assisted through Homeless Prevention Services.

Alise* and her two children arrived in the County with many challenges. Fleeing from an abusive relationship, Alise found herself homeless, without employment, and with minimal family support.

complex close to her work.

114

Families assisted through the CalWORKs Housing Support Program.

Despite these challenges, Alise has shown resilience and the determination to provide a healthy environment and future for her family.

Alise is grateful for the help and support that she received from her Employment Counselors Anna Rooney and Sandra Fernandez, Domestic Violence Advocate Arlethe Mendoza, and Abode Services staffer Nadia Gonzalez.

68

Individuals assisted through the Housing and Disability Advocacy Program.

Because of Alise's determination to be a positive role model for her children, she found employment quickly. By the third week of her employment, she learned that her housing application had been accepted and that her family was going to be placed in an apartment

"If it wasn't for my workers I don't think I would have gotten so far. It's because of them that I push myself twice as hard, more than ever in life. They made me feel like they were my family, supporting me with every step I took and every decision I made." - Alise

* Name changed and stock photo used to protect family's identity.



Home Visiting Initiative

The birth of a baby is an exciting time. It can also be overwhelming, especially for those without a positive parenting model or support network to guide them.

In Spring 2019, Santa Clara County will begin implementing the CalWORKs Home Visiting Initiative, a voluntary, evidence-based program designed for overburdened families who are at risk for adverse childhood experiences such as child maltreatment and exposure to domestic violence, substance abuse, and mental illness.

Decades of research show that home visits by a trained professional during pregnancy and in the first few years of life help to improve family outcomes by reducing child abuse and neglect, supporting positive parenting, improving maternal and child health, and promoting child development and school readiness.

Through a partnership with the Santa Clara County Social Services Agency, the Santa Clara

County Public Health Department, and FIRST 5 of Santa Clara County, nurse home visitors will provide in-person, out-of-office services to pregnant or parenting CalWORKs families with children under four years old.

Visiting services can occur in a family's home or at a neutral location of the family's choice, based on their comfort level and needs. This flexibility allows the Home Visiting Initiative to truly meet parents where they're at.

“Giving children a solid start in their first few years of life increases their opportunity for a better future. The Bureau is excited to begin implementing this historic new program in Spring 2019.”

*-Natalie Allen,
Program Manager
Employment Support Initiative*

Home visiting is preventive intervention focused on promoting positive parenting and child development, with the ultimate goal of strengthening families and communities.

Q & A

Who is allowed to participate?

Any pregnant or parenting CalWORKs family with a child less than 48 months of age is eligible to participate in home visiting services.

Is the Home Visiting Initiative only for moms and their children?

No. Single dads, single moms, and two-parent CalWORKs families are all eligible to participate.

Can mixed-status safety net or exempt families participate in the Home Visiting Initiative?

Yes. Participation in the Home Visiting Initiative is separate from standard CalWORKs participation, and is open to CalWORKs families regardless of status or active exemptions.

When will the Home Visiting Initiative start?

The program is currently scheduled to start in Spring 2019. The exact start date of the Home Visiting Initiative will be announced later this year.

If you know someone who would like to participate in the Home Visiting Initiative, please contact michael.wagner@ssa.sccgov.org.



**Promise
 Your Family
 a Better
 Future**
CalWORKS
 SANTA CLARA COUNTY
 SOCIAL SERVICES AGENCY



CalWORKs Advisory 2019 Meeting Calendar

DATE	TIME	LOCATION
January 2	11:30 – 1:30	Social Services Agency 1879 Senter Road–Orientation Room
February 6	11:30 – 1:30	Social Services Agency 1879 Senter Road–Orientation Room
March 6	11:30 – 1:30	Social Services Agency 1879 Senter Road–Orientation Room
April 3	11:30 – 1:30	Social Services Agency 1879 Senter Road–Orientation Room
May 1	11:30 – 1:30	Social Services Agency 1879 Senter Road–Orientation Room
June 5	11:30 – 1:30	Social Services Agency 1879 Senter Road–Orientation Room
July	* NO MEETING THIS MONTH *	
August 7	11:30 – 1:30	Social Services Agency 1879 Senter Road–Orientation Room
September 4	11:30 – 1:30	Social Services Agency 1879 Senter Road–Orientation Room
October 2	11:30 – 1:30	Social Services Agency 1879 Senter Road–Orientation Room
November 7 ⁶	11:30 – 1:30	Social Services Agency 1879 Senter Road–Orientation Room
December	↪ NO MEETING THIS MONTH – CLIENT ACHIEVEMENT AWARDS	

*For future meeting location contact Anita A. Casillas @ 408-755-7732
 or email: Anita.Casillas@ssa.sccgov.org*



Safety Net Meeting 2019 Calendar



SAFETY NET MEETING INFORMATION

The Safety Net Committee is co-chaired by Santa Clara County Social Services Agency and Second Harvest Food Bank. It is comprised of Community Based Organizations (CBO's) that come together in partnership to educate, access, strategize, develop and implement service recommendations to strengthen food and other services provided to those in need throughout Santa Clara County.

Safety Net meetings are held at the Second Harvest Food bank on the **4th Thursday** of each month from 11:30 a.m. to 1:00 p.m. This is a brown bag lunch meeting.

For more information about Safety Net Meetings and/or to request that discussion items be placed on the agenda, please contact Mariela Moncayo at: (408) 755-7187 or Mariela.Moncayo@ssa.sccgov.org.

Location

Second Harvest Food Bank
750 Curtner Avenue
San Jose, CA 95125
(Upstairs, Going Room)

Time

11:30 a.m. – 1:00 p.m.

Meeting Dates

January 24

February 28

March 28

April 25

May 23

June 27

July 25

August 22

September 26

October 24

November
(No Meeting)

December
(TBD)

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Santa Clara County Social Services Agency - DEBS
@sccssadebs

Visit our website:

<https://www.sccgov.org/sites/ssa/debs/Pages/debs.aspx>

Online Application:

MyBenefitsCalwin.org

Mobile App:

My Benefits CalWIN

Contact us:

Santa Clara County - Social Services Agency
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